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Canadian Association for Health  
Services and Policy Research

L'Association canadienne pour la  
recherche sur les services et les  
politiques de la santé



**VIRTUALLY CAHSPR: A COVID  
INFORMED VISION FOR THE FUTURE OF  
HEALTHCARE AND HEALTH SERVICES  
AND POLICY RESEARCH**

May 27-28, 2020

## GREAT ADAPTATIONS: COVID19 INSPIRED VISION FOR THE FUTURE OF HEALTHCARE IN CANADA

Thursday, MAY 28, 2020  
11:00am to 12:30pm EDT

Presented by:

**Zayna Khayat, Future Strategist, SE Health**  
**Vivek Goel, Vice President, Research and Innovation, and Strategic Initiatives, University of Toronto**  
**Joshua Tepper, President & CEO, North York General Hospital**

*This session explores the way forward for population health and examines how we might incorporate lessons learned about the social determinants of health. We will look at what the face of primary care can look like as well as the role of hospitals as they have been shaped by our experience in dealing with the pandemic. COVID19 has revealed gaps in how we care for vulnerable people, including older adults and we look at how this experience has increased the urgency to implement new models that focus on people, not buildings.*



Zayna Khayat is Future Strategist with SE Health (formerly, Saint Elizabeth Health Care) a health and social impact enterprise with a major focus on creating a better future for aging adults in their homes and communities. Zayna is Faculty of Singularity University' Exponential Medicine stream, and is adjunct faculty in the Health Sector Strategy stream at the Rotman School of Management at the University of Toronto. Dr. Khayat was previously the lead of health system innovation at MaRS Discovery District, a health innovation hub in Toronto, Canada. In 2017 she was seconded to the Rēshape Innovation Centre at Radboud university medical centre in the Netherlands. Zayna completed her Ph.D. in diabetes research from the University of Toronto (2001), followed by a career in strategy consulting, including as a Principal in the healthcare practice of The Boston Consulting Group (BCG). She currently resides in Toronto with her husband and three children and is proficient in French and Arabic languages.



Professor Vivek Goel is Vice-President, Research and Innovation, and Strategic Initiatives at the University of Toronto and a Professor in the Institute of Health Policy, Management and Evaluation at the Dalla Lana School of Public Health. Professor Goel is a distinguished scholar with an extensive background in teaching, research, and university administration. His research has focused on health services evaluation and the promotion of the use of research evidence in health decision-making. Professor Goel joined the University of Toronto in 1991 as Assistant Professor in the Department of Preventive Medicine and Biostatistics. He was chair of the Department of Health Administration in the Faculty of Medicine from 1999 until 2001, then served as Vice-Provost, Faculty and subsequently was the University's Vice President and Provost from 2004 until 2008. He was a founding scientist at the Institute for Clinical Evaluative Sciences (ICES), where he continues as an Adjunct Senior Scientist. He served as founding President and CEO of Public Health Ontario from 2008 until 2014, where he was highly successful in building an academic public health services agency that provided scientific and technical advice to front-line practitioners. He has extensive experience in governance and in his University role serves on the boards of MaRS Innovation, the Vector Institute, the Centre for Commercialization of Regenerative Medicine, the Centre for Commercialization of Antibodies and Biologics, Compute Ontario, TRIUMF, and is co-chair of the Southern Ontario Smart Computing Innovation Platform (SOSCIP). He is also the Vice-Chair of the Board of the Canadian Institute for Health Information.



Dr. Tepper is a family physician and the President and Chief Executive Officer of North York General Hospital. Previously he was the President and CEO of Health Quality Ontario (HQO, an arm's length agency of the provincial government). Prior to HQO, Dr. Tepper was the inaugural Vice President of Education at Sunnybrook Health Sciences Centre. As Vice President, he was responsible for Sunnybrook's educational strategy and programming for learners, physicians and staff, patients and their families and the community. Prior to joining Sunnybrook, Dr. Tepper was Assistant Deputy Minister (ADM) in the Health Human Resources Strategy Division of the Ministry of Health and Long-Term Care. As the ADM he led the HealthForceOntario health human resources strategy to ensure that Ontarians have access to the right number and mix of qualified health care providers, now and in the future. In addition to his involvement in health policy and research at the provincial level, Dr. Tepper has also been active on a national scale as the senior medical officer for Health Canada, an adjunct scientist at the Institute for Clinical Evaluative Sciences (ICES), and a research consultant for the Canadian Institute of Health Information (CIHI). He has received several provincial and national awards for his leadership in these positions. Dr. Tepper has always remained in active practice serving marginalized populations and taking on clinical leadership roles. He has served as the Medical Director for the Inner City Health Associates and President of the Inner City Family Health Team.

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