

Engaging older adults in healthcare decision-making:

Key findings and recommendations from the CHOICE knowledge synthesis project



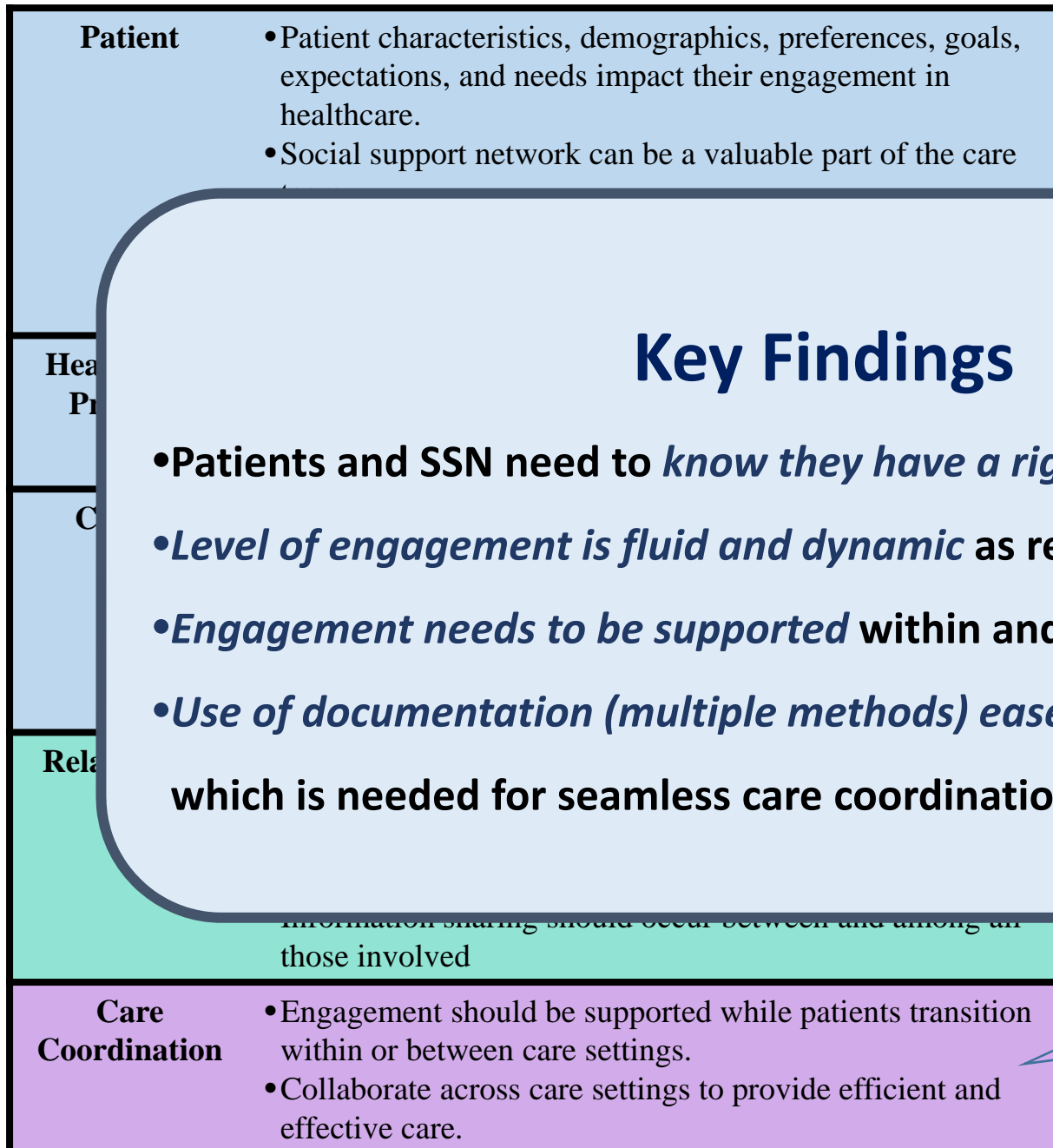
Jacobi Elliott, PhD Candidate

Co-authors: Heather McNeil, Paul Stolee & The Choice Investigators
University of Waterloo

Canadian Association for Health Services and Policy Research –Rapid Fire Presentation
Montreal, QC | May 26th, 2015



Best Practice Guidelines for Engaging Older Adults



Key Findings

- Patients and SSN need to *know they have a right to be engaged*
- *Level of engagement is fluid and dynamic* as relationship develops
- *Engagement needs to be supported* within and across care settings
- *Use of documentation (multiple methods) eases information sharing* which is needed for seamless care coordination

Patients need to be trained as experts so that they understand

Information sharing should occur between and among all those involved

be presented in patient-friendly terms. Lay terms.
- Participant