Engaging older adults in healthcare decision-making:

Key findings and recommendations from the CHOICE knowledge synthesis project



Jacobi Elliott, PhD Candidate

Co-authors: Heather McNeil, Paul Stolee & The Choice Investigators
University of Waterloo

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Best Practice Guidelines for Engaging Older Adults

Patient • Patient characteristics, demographics, preferences, goals, expectations, and needs impact their engagement in Patients need to be healthcare. trained as experts so • Social support network can be a valuable part of the care that they understand **Key Findings** Hea Pi •Patients and SSN need to know they have a right to be engaged •Level of engagement is fluid and dynamic as relationship develops • Engagement needs to be supported within and across care settings •Use of documentation (multiple methods) eases information sharing Rela which is needed for seamless care coordination be presented in those involved Care • Engagement should be supported while patients transition

Coordination

within or between care settings.

effective care.

• Collaborate across care settings to provide efficient and

patient-friendly terms. Lay terms. - Participant