

2013 Emmett Hall Memorial Lecture

**From Hall to Now: Reflections on Canadian
Medicare from a Primary Care Perspective**

Brian Hutchison

Professor Emeritus, Departments of Family Medicine and
Clinical Epidemiology and Biostatistics, Centre for Health
Economics and Policy Analysis, McMaster University

Vancouver, May 29, 2013

L. C. FALLIS, M.B.
MEDICAL SUPERINTENDENT

LONDON ONTARIO
AUG 12 1942 194

Mrs. Hilda Hutchison,
3 Summit Ave.,
London, Ontario.

A/C NO. 5406/42
WD NO. 425

ADMITTED AUGUST 4-42
IN ACCOUNT WITH
VICTORIA HOSPITAL
PAY LAST AMOUNT THIS COLUMN

DATE	DESCRIPTION	CHARGES	CREDITS	PAY LAST AMOUNT THIS COLUMN
AUG 11 42	Account Rendered BOARD 7 DAYS 3 DAYS - 5.50 4 DAYS - 5.00 LAB LB-RM	16.50 20.00 2.00 10.00		48.50

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AUG 15 1942 194

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AUG 15	Account Rendered BOARD 4 DAYS LAB CIRCUMCISION <i>Chg</i>	20.00 2.00 2.50		48.50
			73.00	73.00

TELEPHONE
OFFICE - MET. 215W
SUMMER RESIDENCE - MET. 215J

534 WATERLOO STREET
JUST NORTH OF PRINCESS AVE.

LONDON, ONT. September 12, 1942.

Mrs. Hilda Hutchinson,

3 Summit Ave., London.

IN ACCOUNT WITH

Dr. Albert E. Mowry

HOURS—
2 - 4.30 P.M.
EXCEPT WEDNESDAY
AND BY APPOINTMENT

TO PROFESSIONAL SERVICES:

75.00 \$75.00

WITH THANKS

Sept 24 1942

Health System Rankings Commonwealth Fund 2010

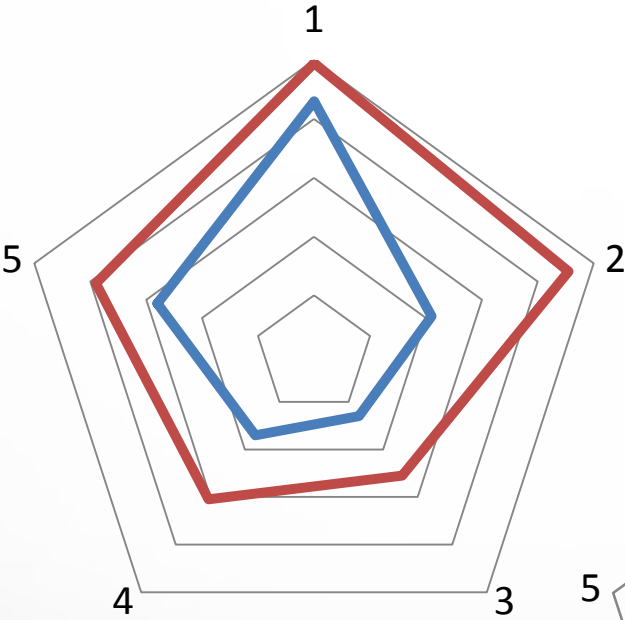
Country Rankings	
1.00-2.33	
2.34-4.66	
4.67-7.00	



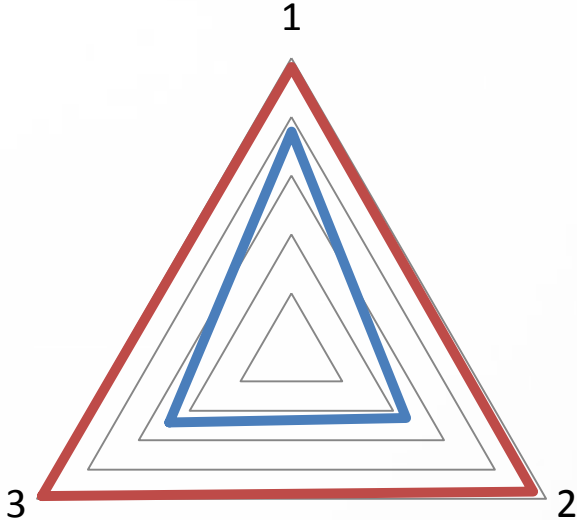
	AUS	CAN	GER	NETH	NZ	UK	US
OVERALL RANKING (2010)	3	6	4	1	5	2	7
Quality Care	4	7	5	2	1	3	6
Effective Care	2	7	6	3	5	1	4
Safe Care	6	5	3	1	4	2	7
Coordinated Care	4	5	7	2	1	3	6
Patient-Centered Care	2	5	3	6	1	7	4
Access	6.5	5	3	1	4	2	6.5
Cost-Related Problem	6	3.5	3.5	2	5	1	7
Timeliness of Care	6	7	2	1	3	4	5
Efficiency	2	6	5	3	4	1	7
Equity	4	5	3	1	6	2	7
Long, Healthy, Productive Lives	1	2	3	4	5	6	7
Health Expenditures/Capita, 2007	\$3,357	\$3,895	\$3,588	\$3,837*	\$2,454	\$2,992	\$7,290

Access

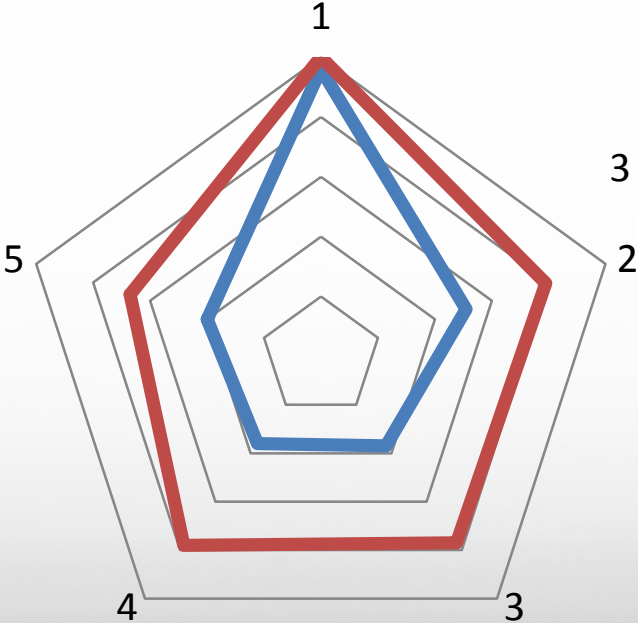
Adults 2010



Primary Care Physicians 2012



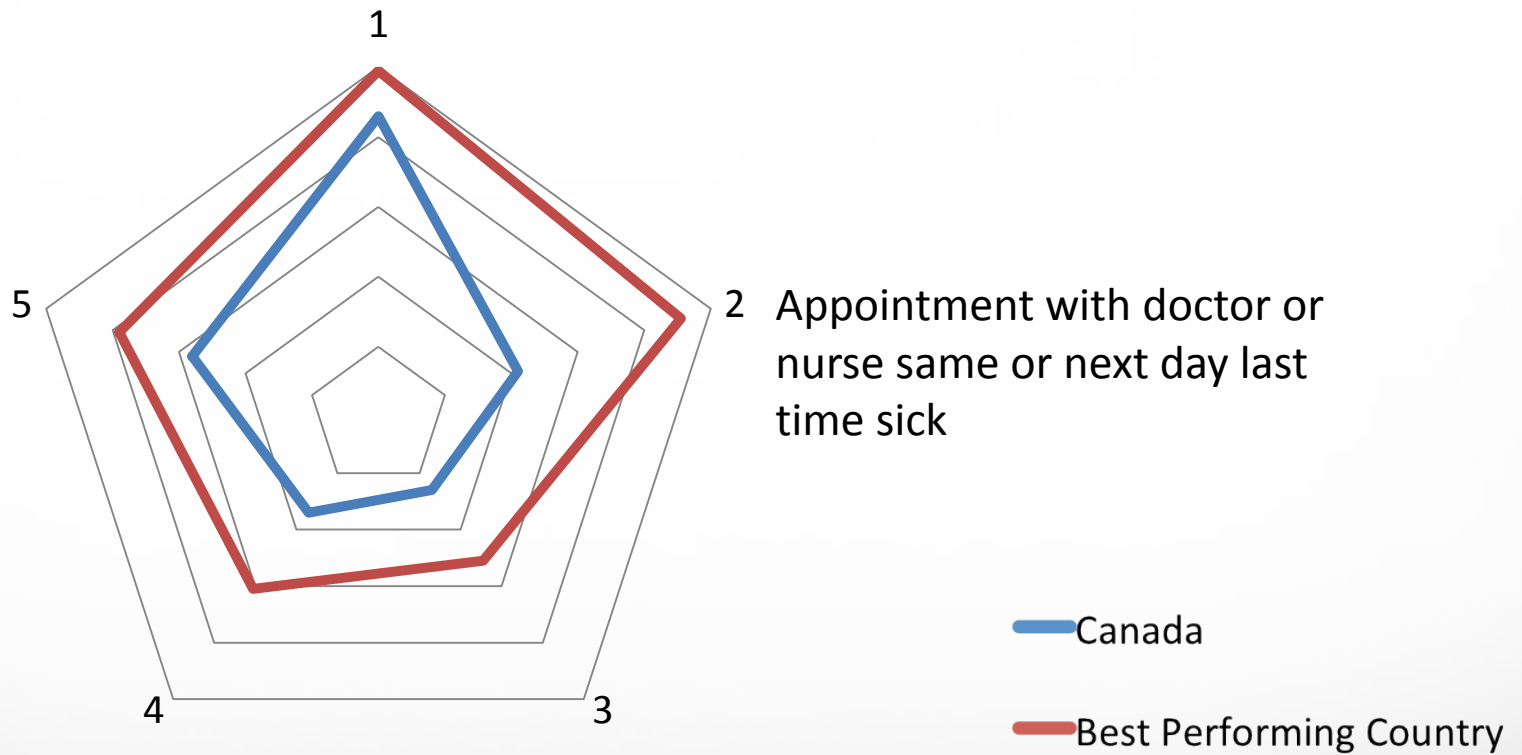
Sicker Adults 2011



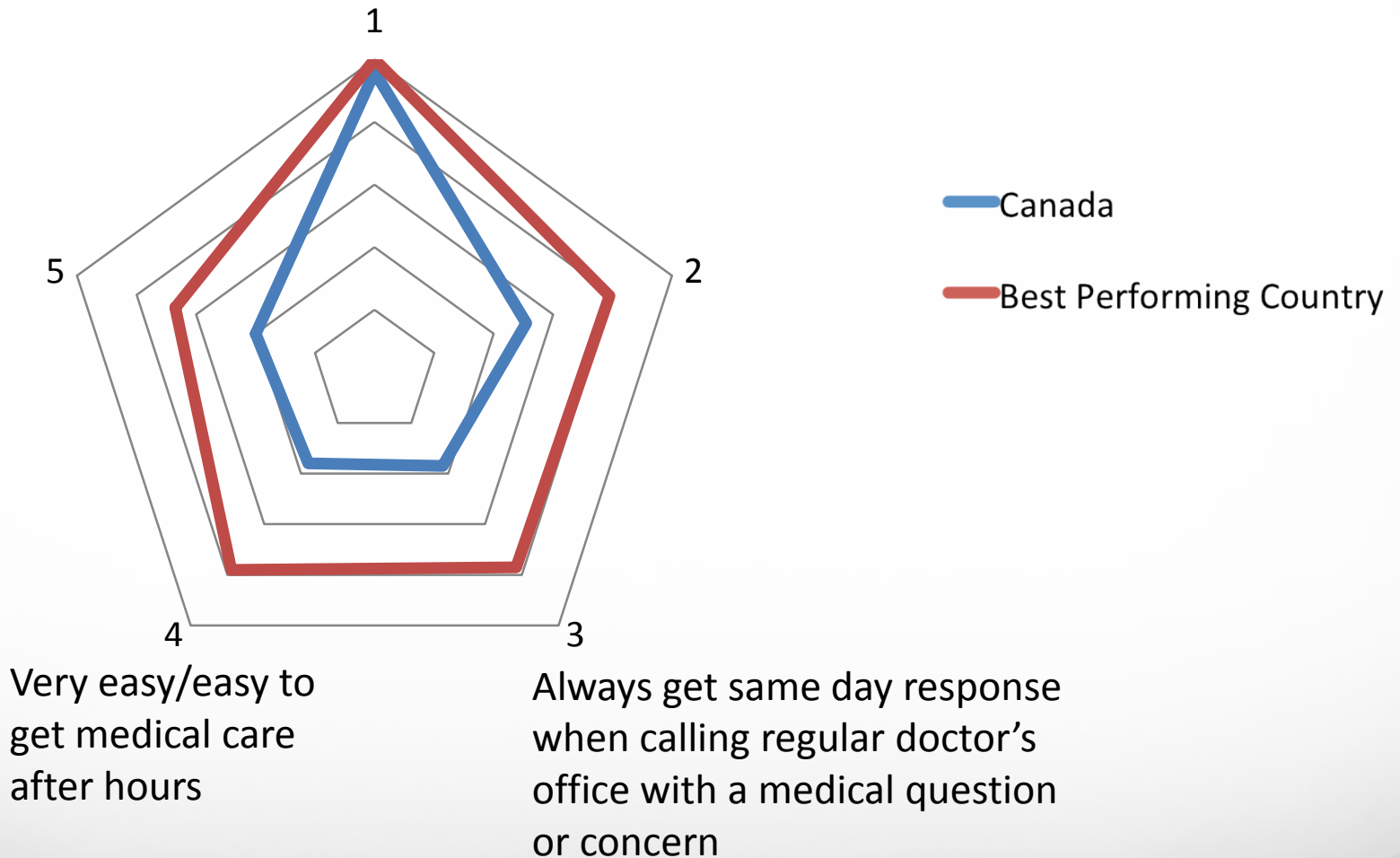
- Canada
- Best Performing Country

Source: Commonwealth Fund International Health Policy Surveys

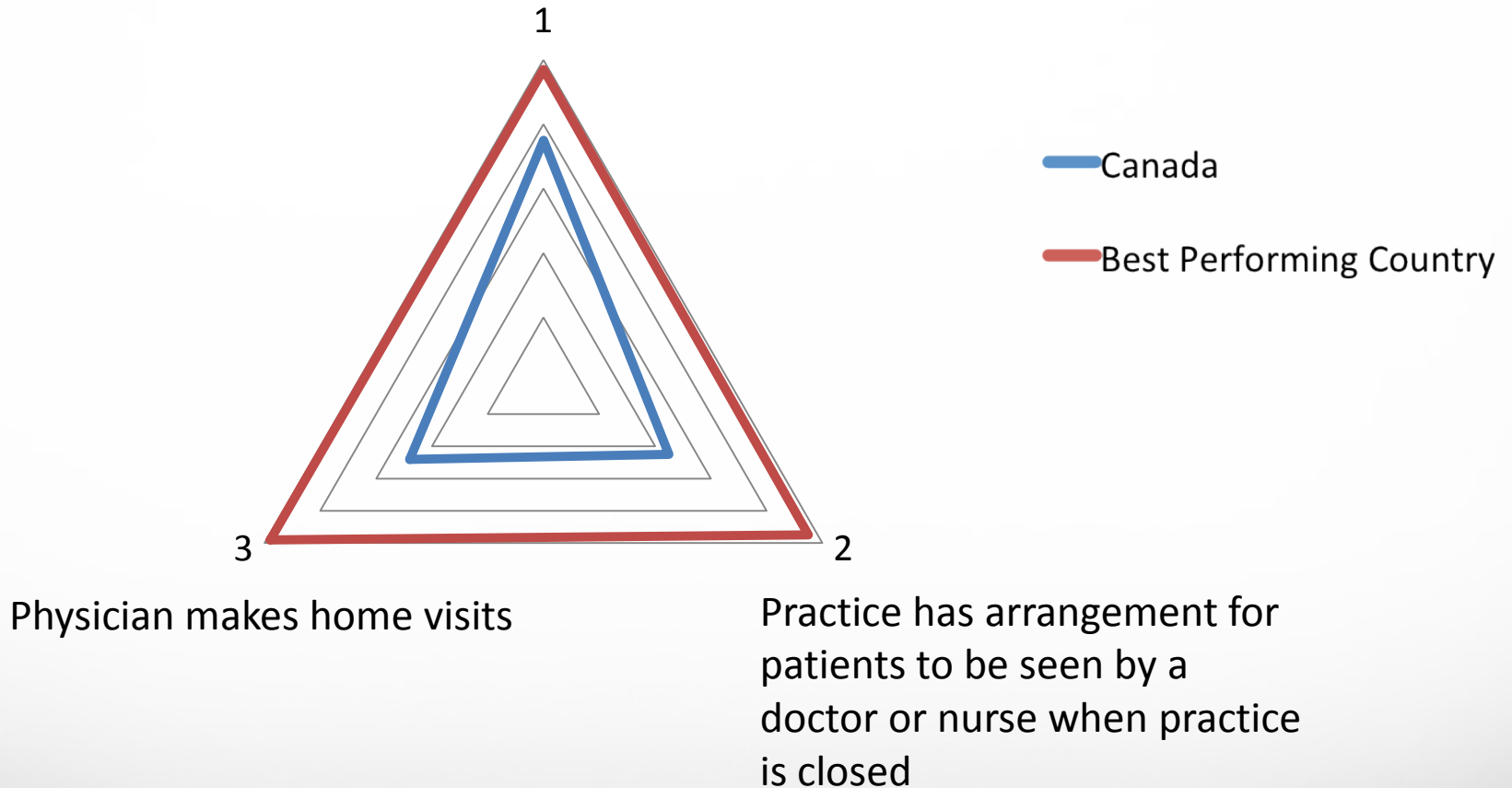
Access – Adults 2010



Access – Sicker Adults 2011

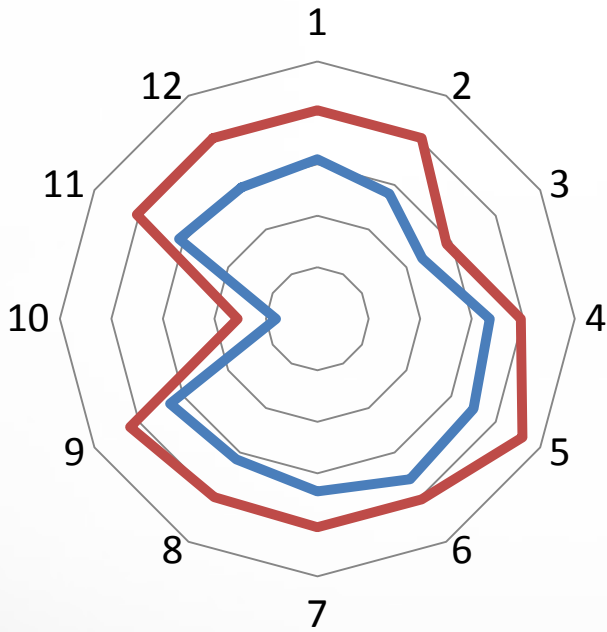


Access – Primary Care Physicians 2012

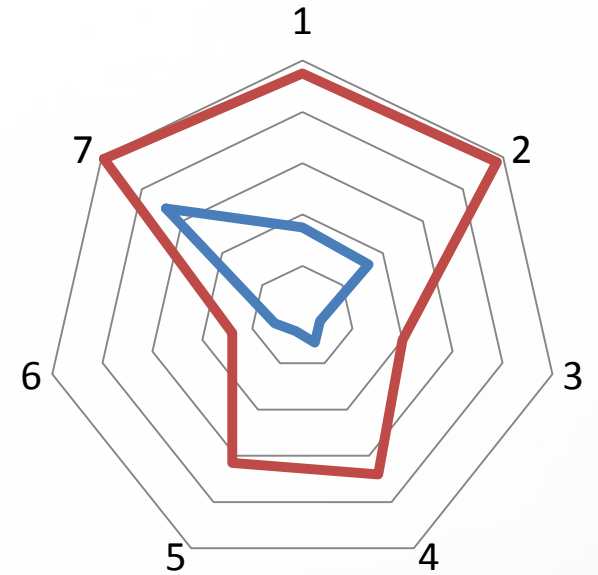


Patient Centredness/Engagement

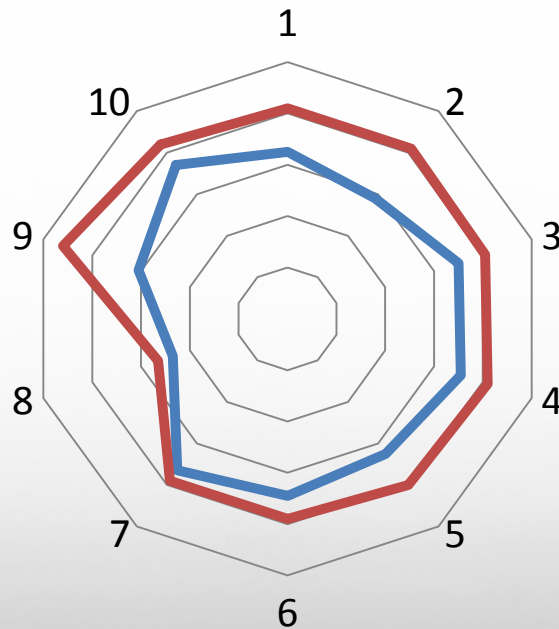
Sicker Adults 2011



Primary Care Physicians 2012

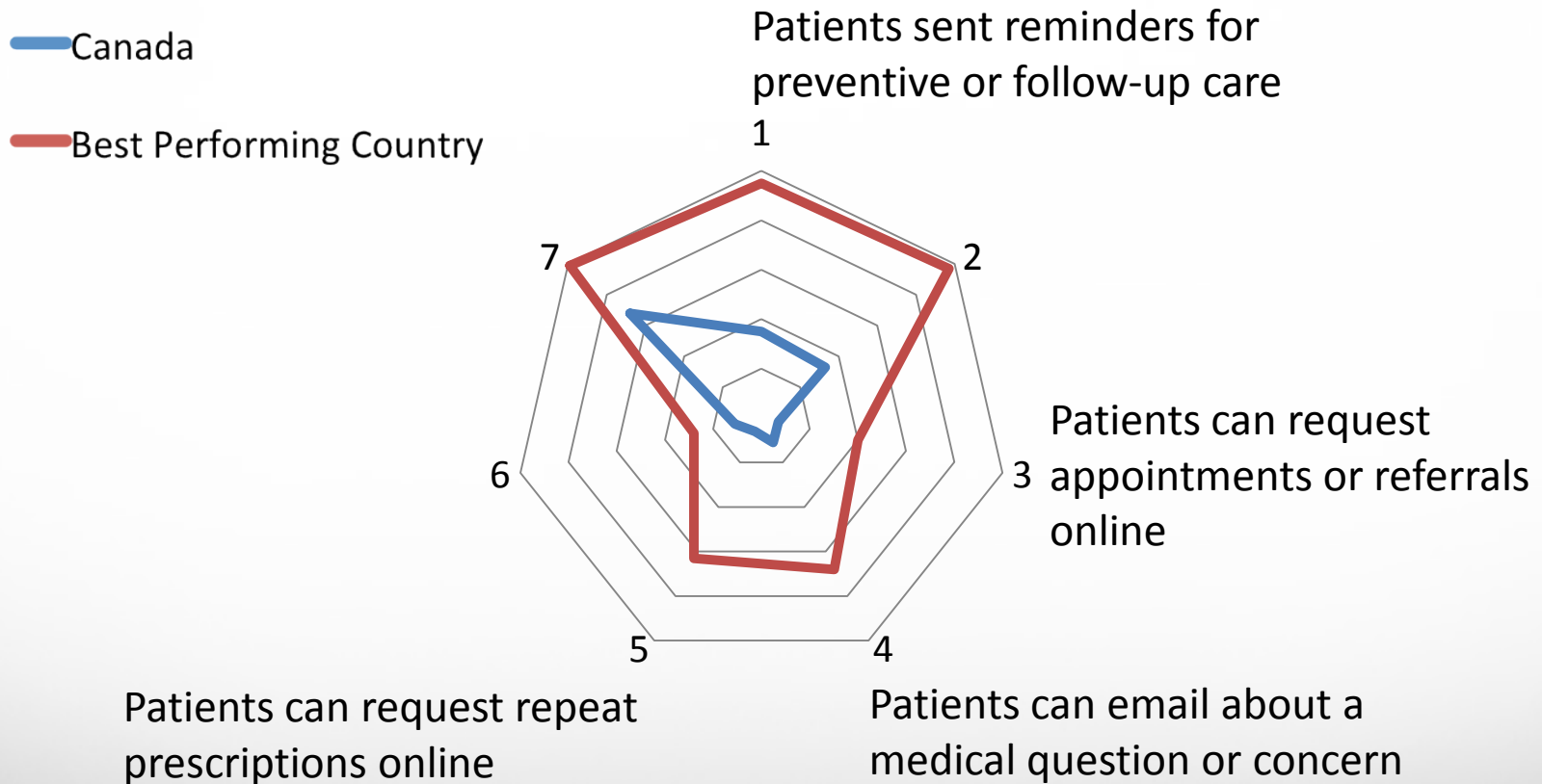


Adults 2010



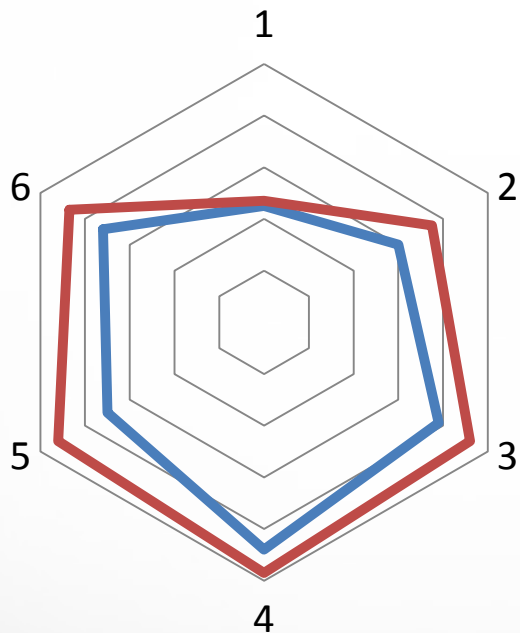
— Canada
 — Best Performing Country

Patient Centredness/Engagement – Primary Care Physicians 2012

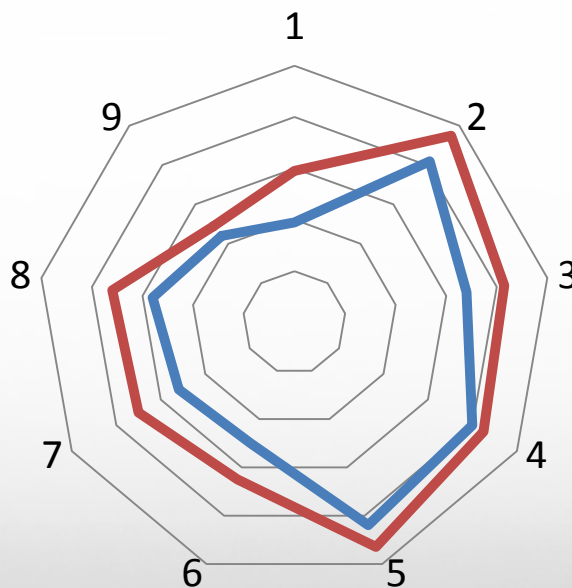


Quality of Care

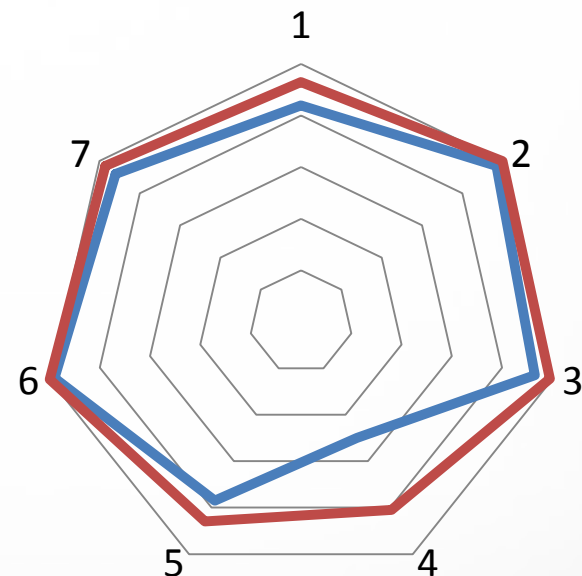
**Coordination of Care –
Sicker Adults 2011**



**Prevention and Health
Promotion - Adults 2010**



**Chronic Illness Care –
Sicker Adults 2011**

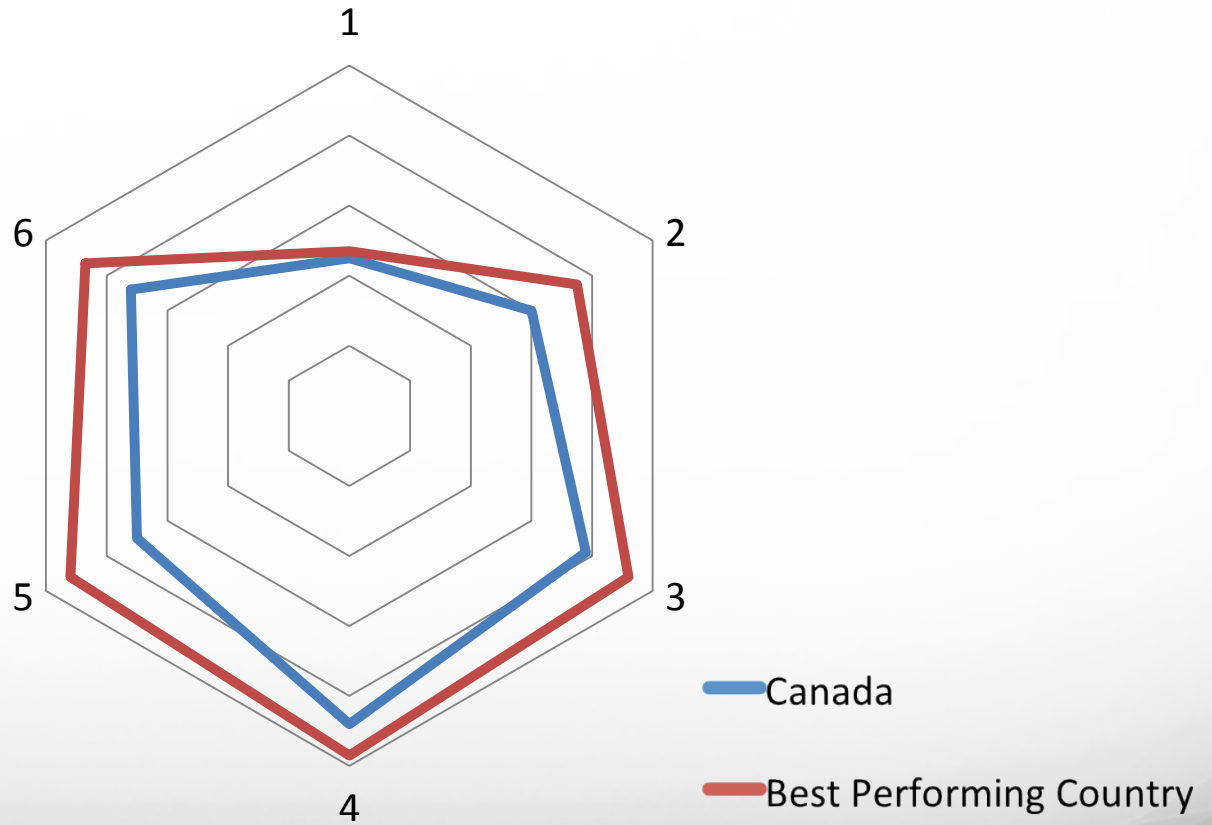


— Canada

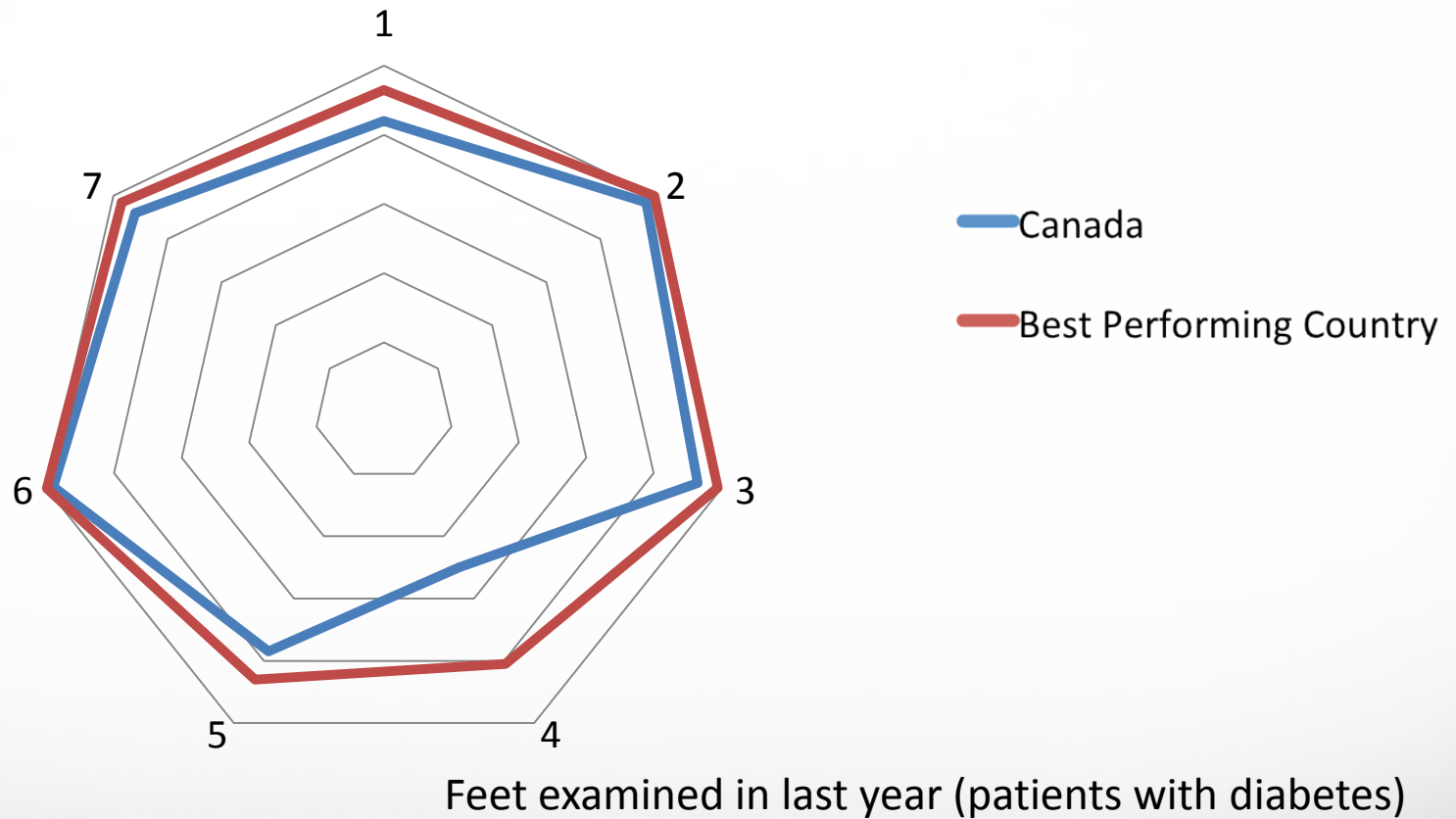
— Best Performing Country

Coordination of Care – Sicker Adults 2011

Regular doctor/someone in doctor's practice always helps coordinate care



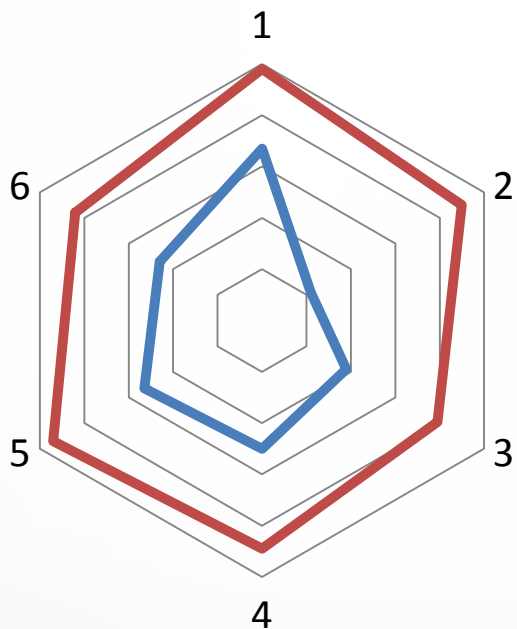
Chronic Illness Care – Sicker Adults 2011



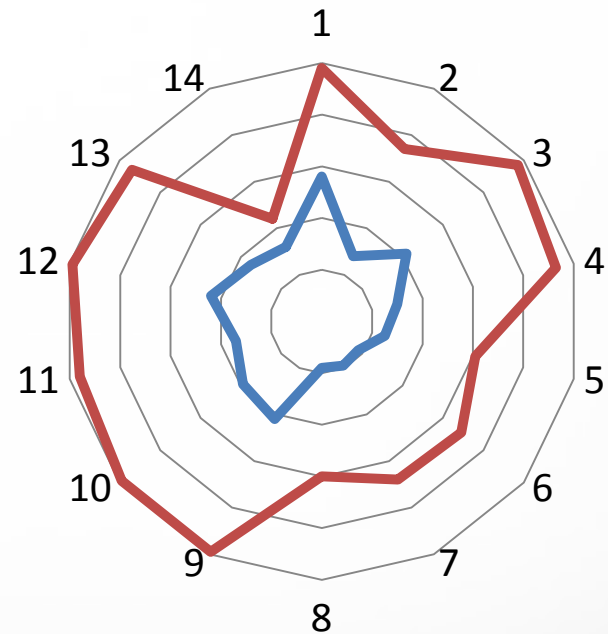
Primary Care Infrastructure

Primary Care Physicians 2012

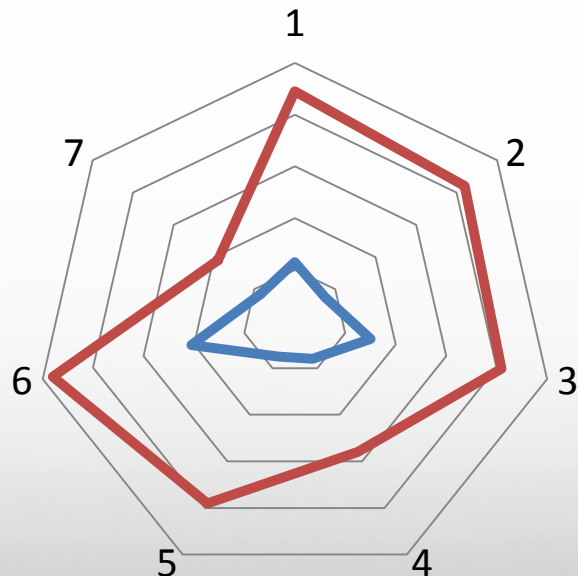
Interprofessional Teams



Clinical Information Systems



Performance Measurement and Quality Improvement

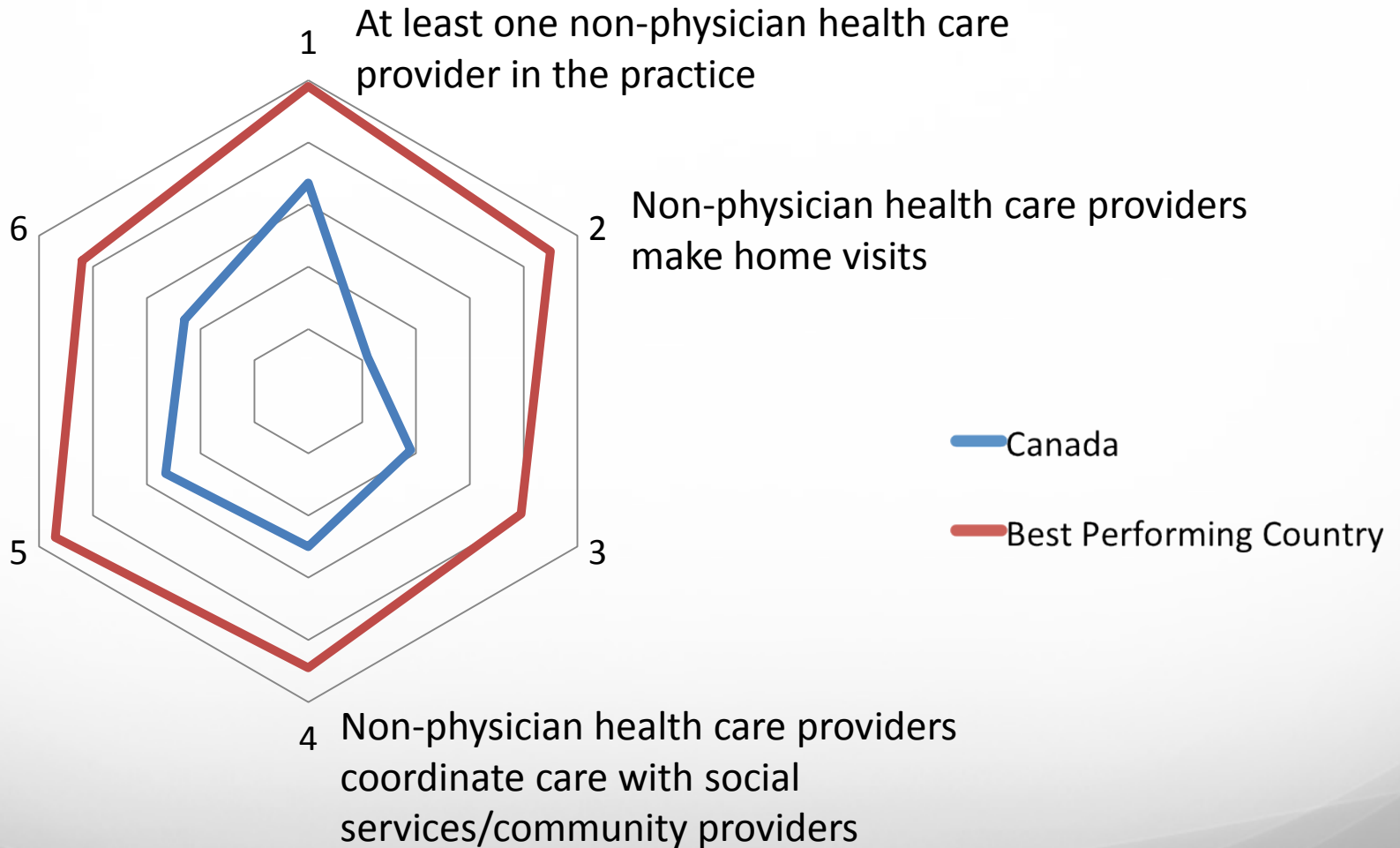


— Canada

— Best Performing Country

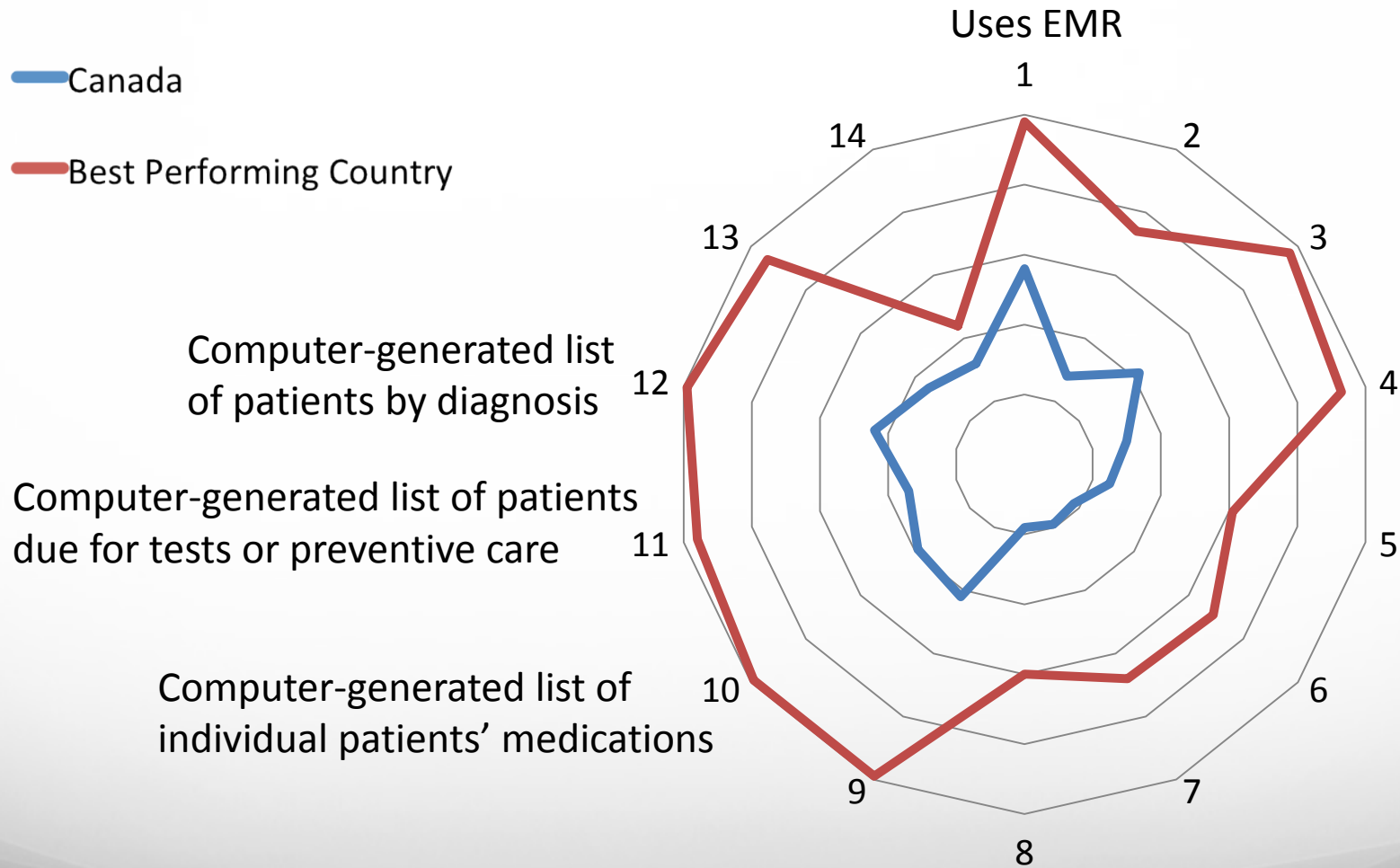
Interprofessional Teams

Primary Care Physicians 2012



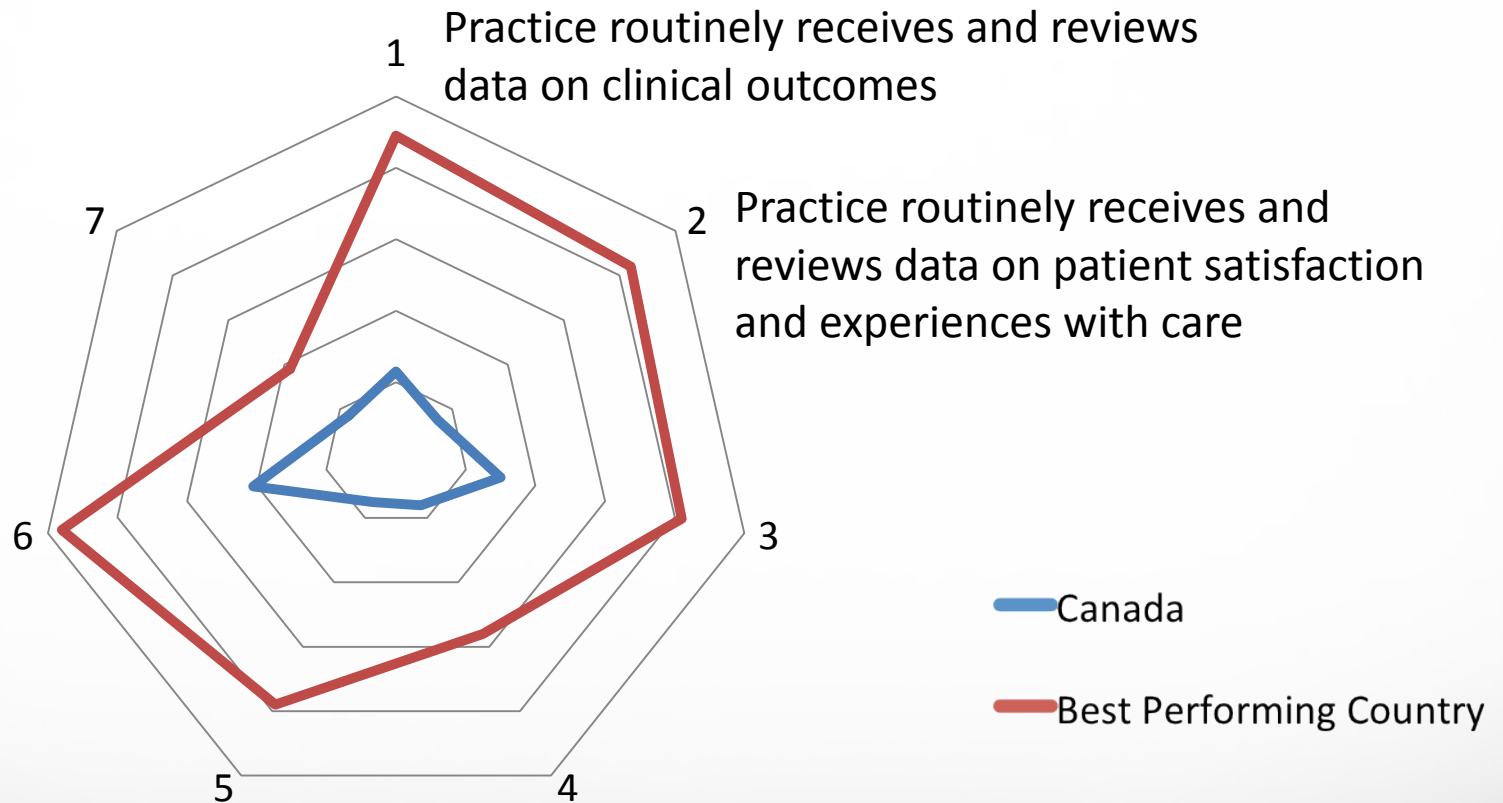
Clinical Information Systems

Primary Care Physicians 2012



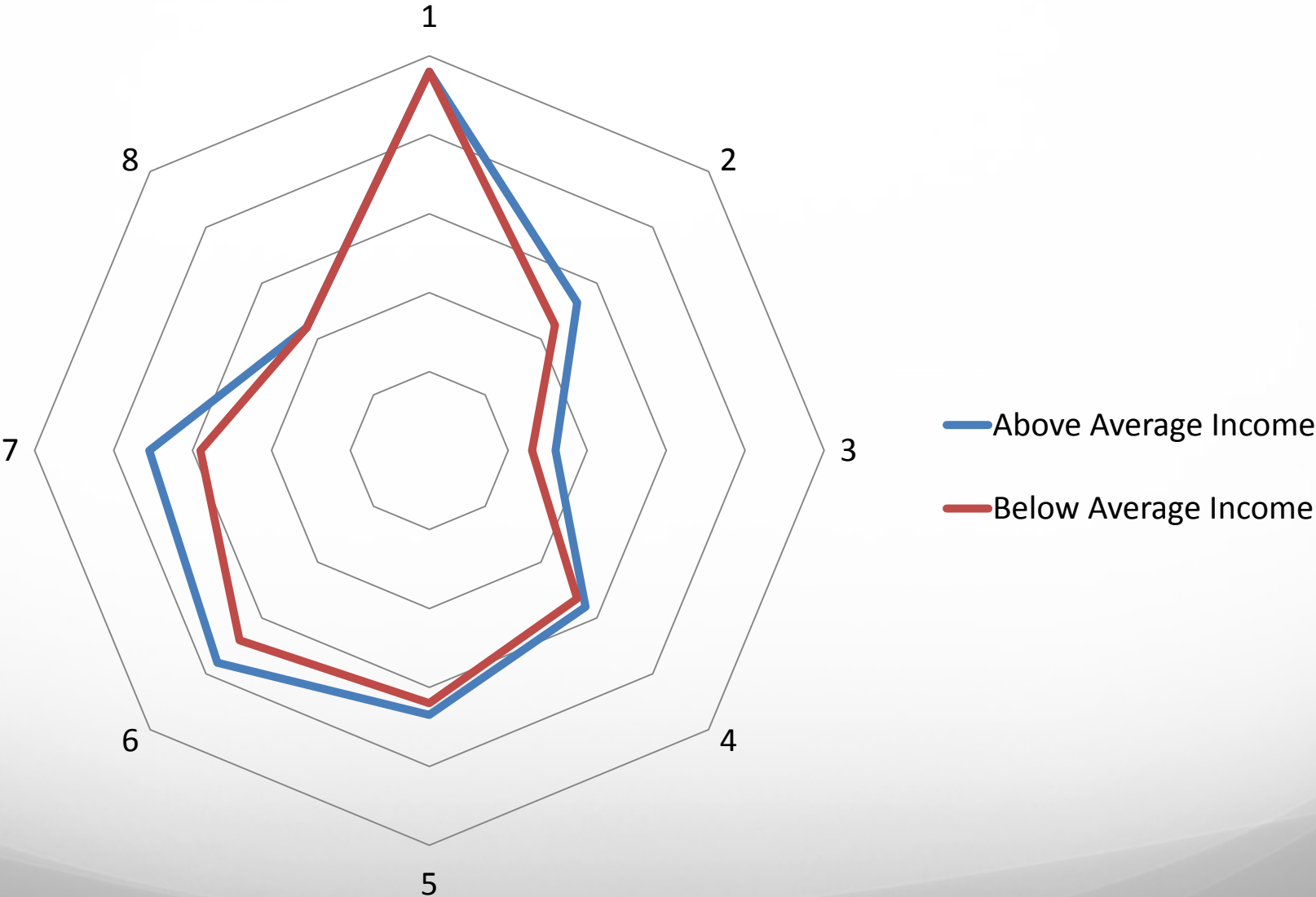
Performance Measurement and Quality Improvement

Primary Care Physicians 2012



Practice's clinical performance routinely compared with other practices

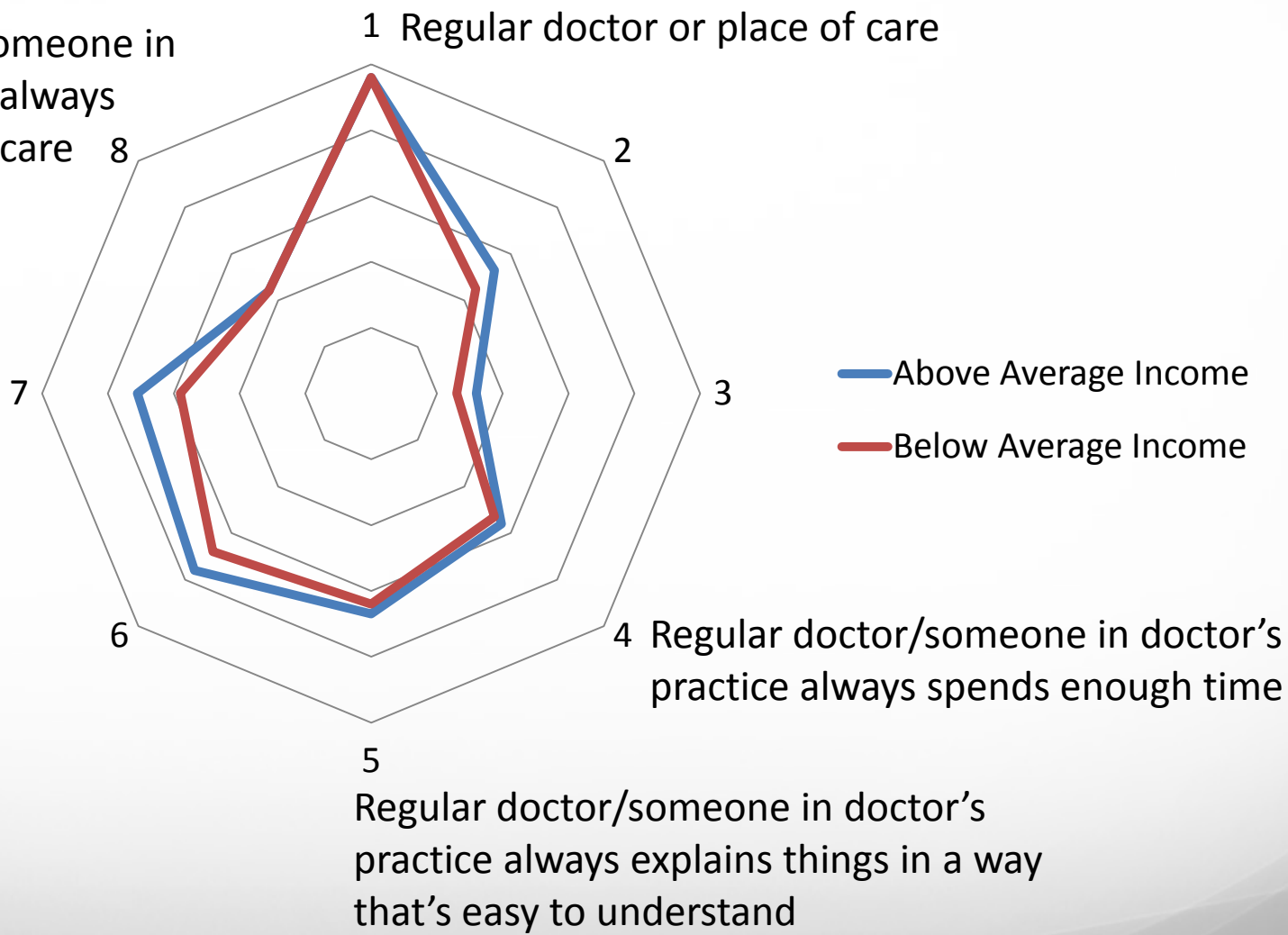
Primary Care Equity - Sicker Adults 2011



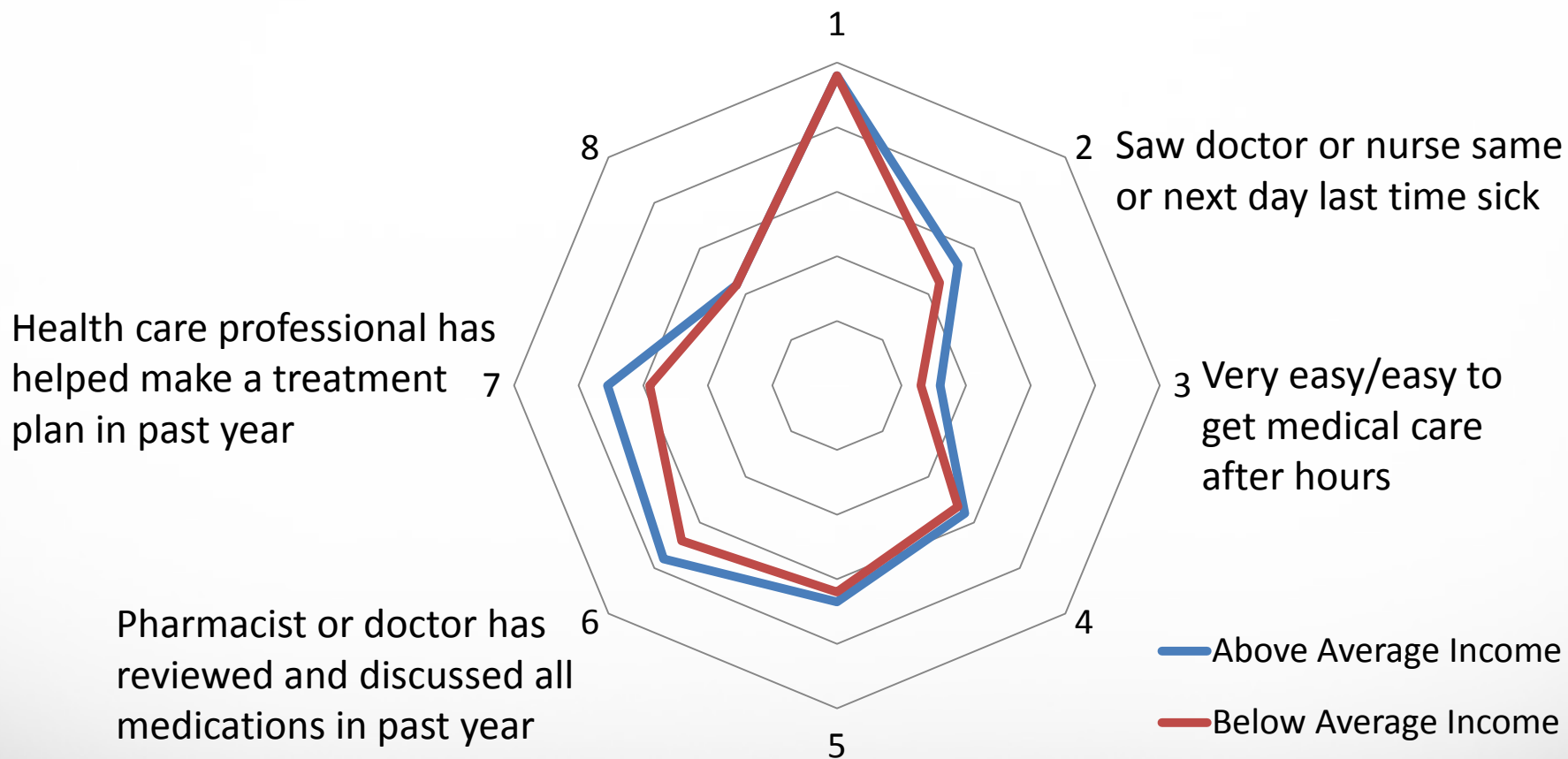
Source: Commonwealth Fund International Health Policy Surveys

Primary Care Equity - Sicker Adults 2011

Regular doctor/someone in doctor's practice always helps coordinate care

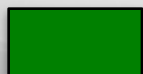


Primary Care Equity - Sicker Adults 2011



Enablers of High-Performing Primary Care

	BC	AB	SK	MB	ON	QC	NB	PE	NS	NL	YT	NU	NT
Policy direction	Green	White	Green	Green	White	Green	Yellow	Yellow	Green	White	Yellow	White	Yellow
Governance	Green	Yellow	Yellow	Yellow	White	Green	Yellow	Yellow	Yellow	White	Yellow	Yellow	Yellow
Patient enrolment	Yellow	White	White	Yellow	Green	Green	Yellow	Yellow	White	White	White	White	White
Inter-professional teams	Yellow	Green	Yellow	Yellow	Green	Green	Yellow	Yellow	Yellow	Yellow	Yellow	Green	Yellow
Patient engagement	Yellow	Yellow	White	White	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	White	Yellow
Alignment of funding/payment	Green	Green	Yellow	Yellow	Green	Yellow	White	Yellow	White	White	Yellow	Green	Green
EMR use	54%	68%	44%	41%	58%	28%	35%	45%	54%	47%	86%	20%	55%
Performance measurement	Yellow	Yellow	White	White	White	White	White	White	White	White	White	White	White
Quality improvement support	Green	Green	Green	Yellow	Green	Yellow	Yellow	White	White	White	Yellow	White	White
Leadership development	Green	White	Yellow	White	White	White	Yellow	Yellow	Yellow	White	Yellow	Yellow	Yellow
Coordination/integration	Yellow	Yellow	White	White	Yellow	Green	Yellow	White	Yellow	White	Green	Green	Yellow
Evaluation of innovation	Green	Green	Yellow	White	Green	Yellow	White	White	Yellow	White	White	White	White
Research	Yellow	White	White	White	White	White	Yellow	Yellow	Yellow	White	White	White	Yellow



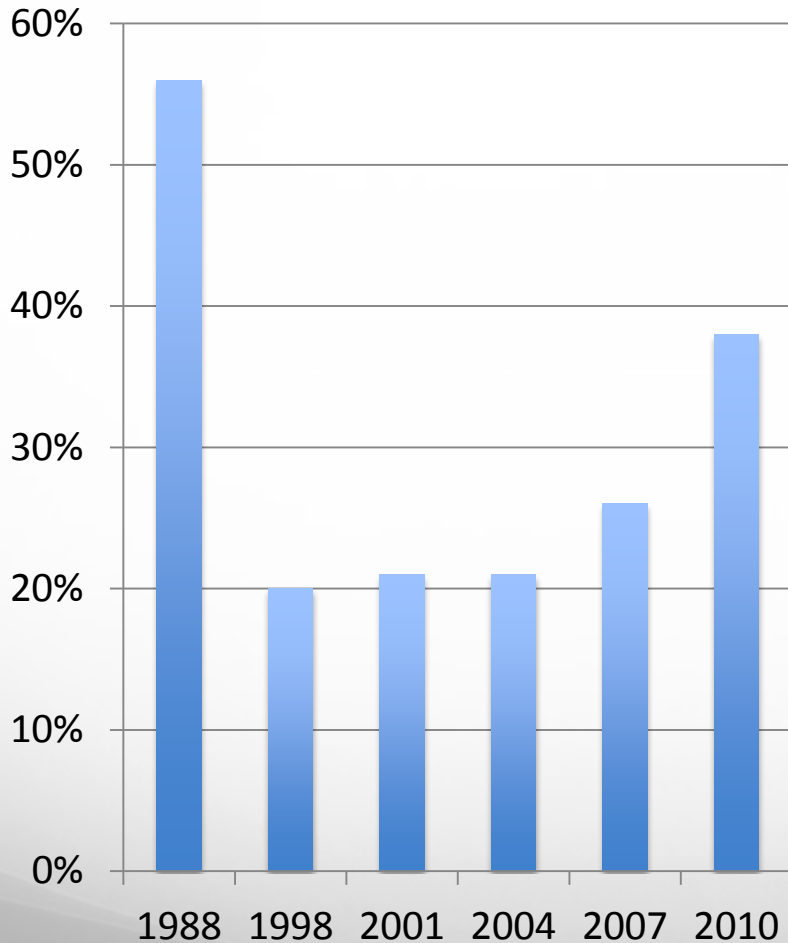
= widespread or system-level implementation



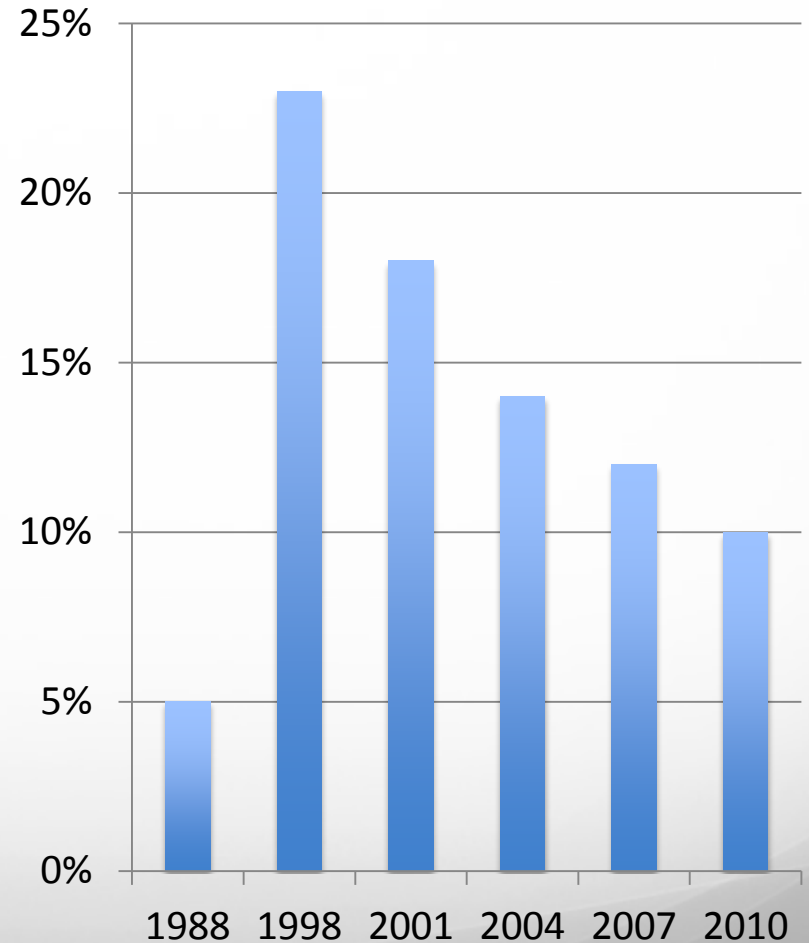
= limited implementation

Confidence in Canada's Health System (Adults)

System works well, only minor changes needed

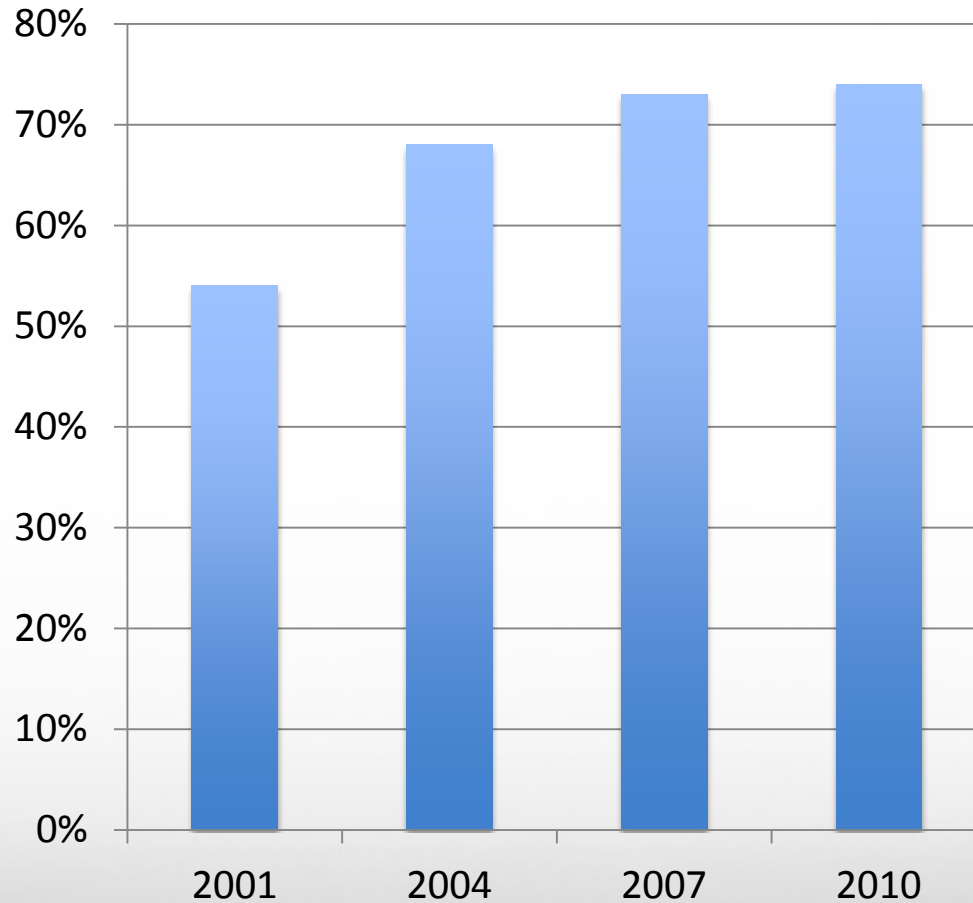


System needs to be completely rebuilt



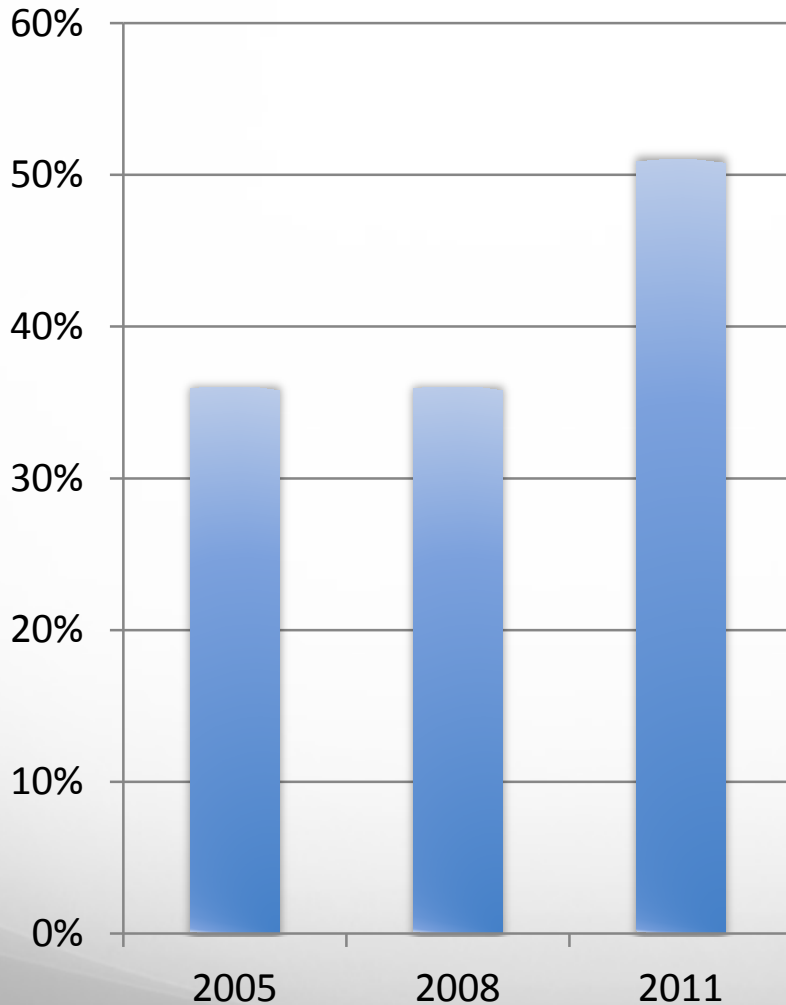
Rating of Medical Care in Past Year from Regular Doctor/Place of Care (Adults)

Excellent/Very good

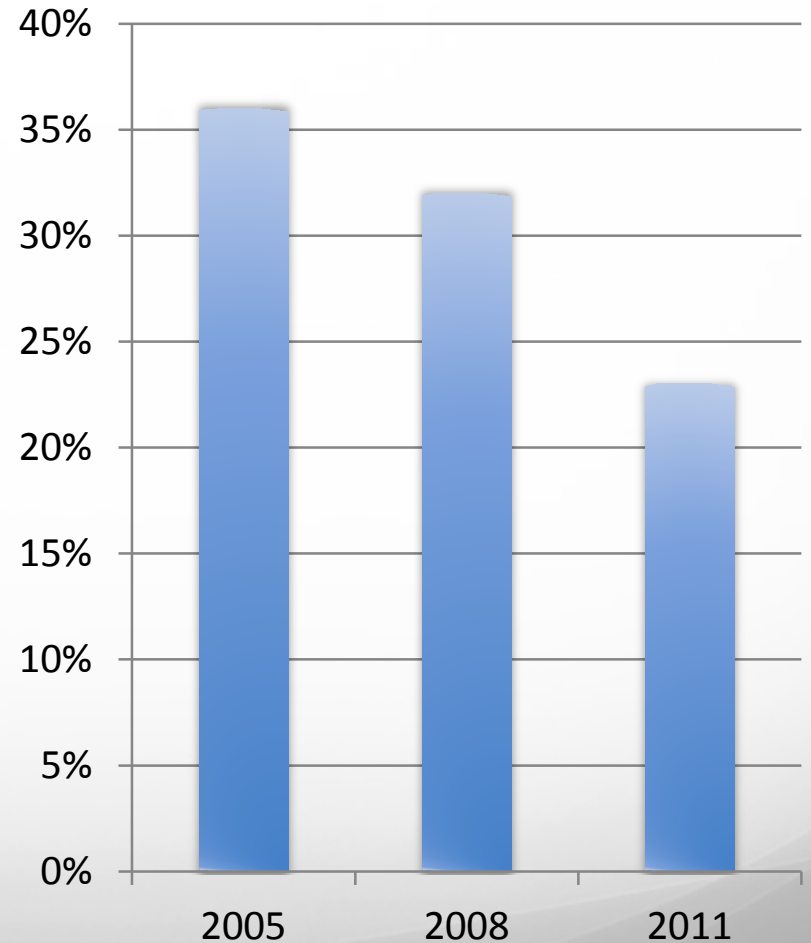


Access to Care Last Time Sick (Sicker Adults)

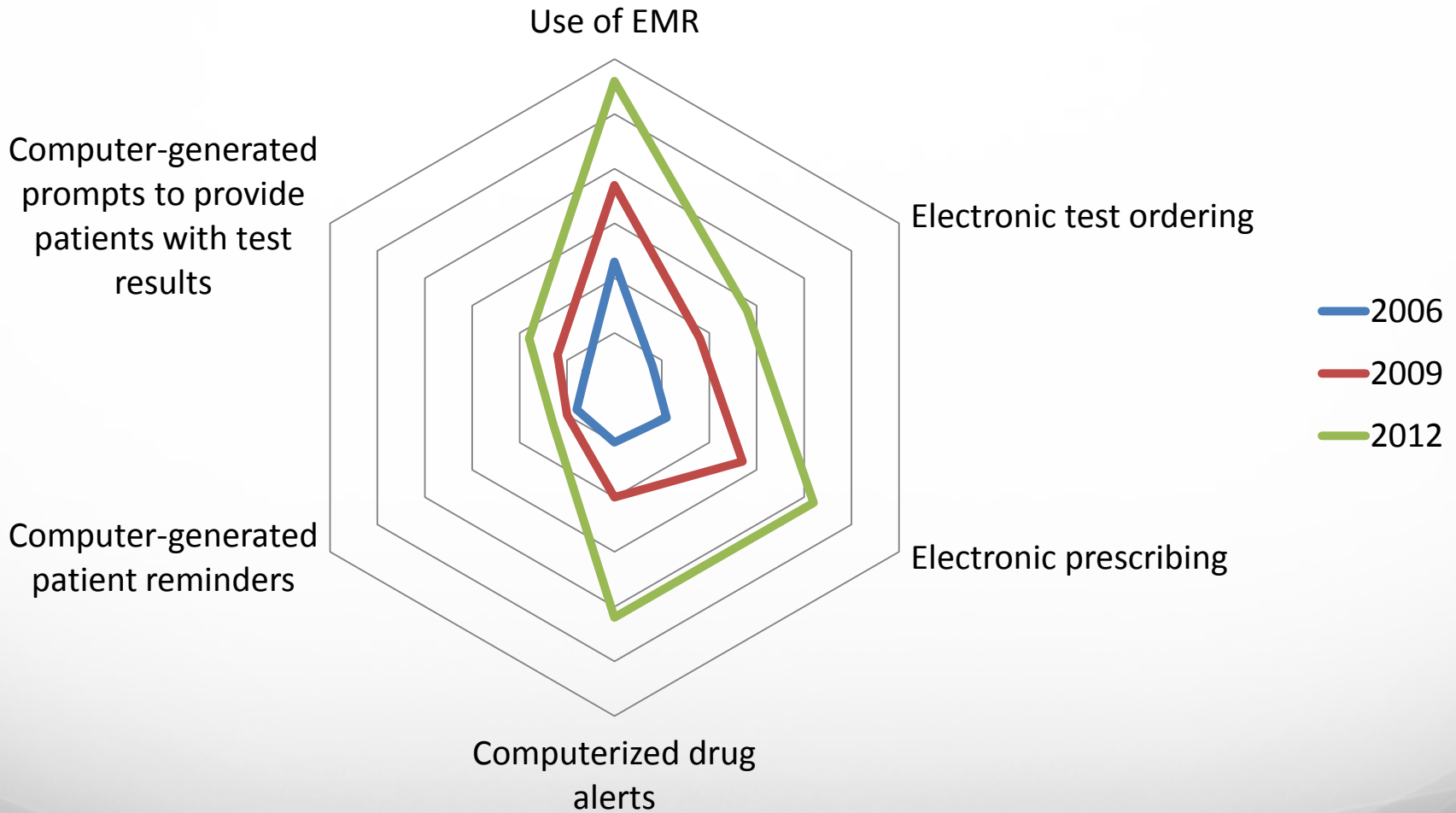
Same or next day



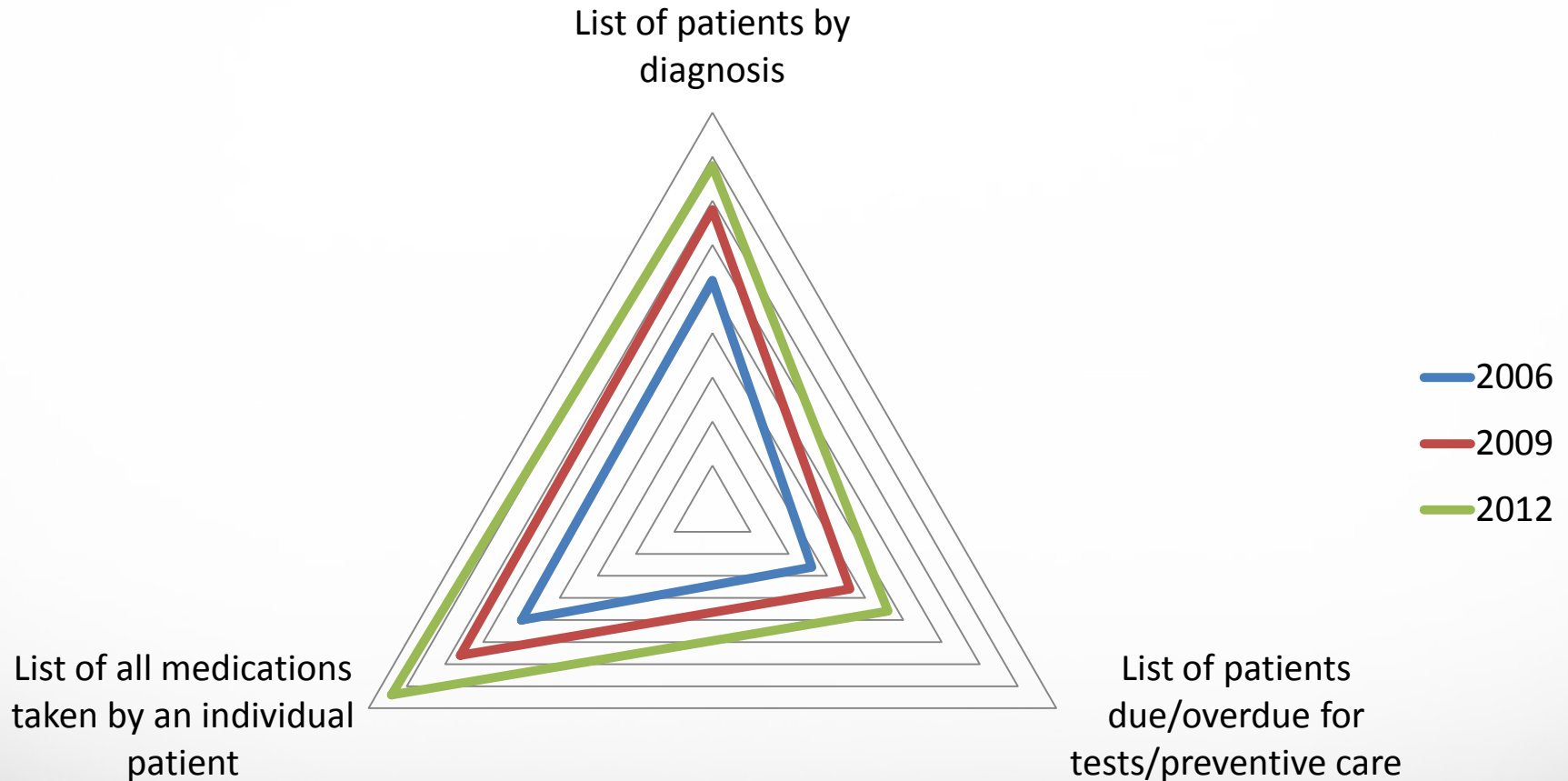
6 or more days/never able to get appointment



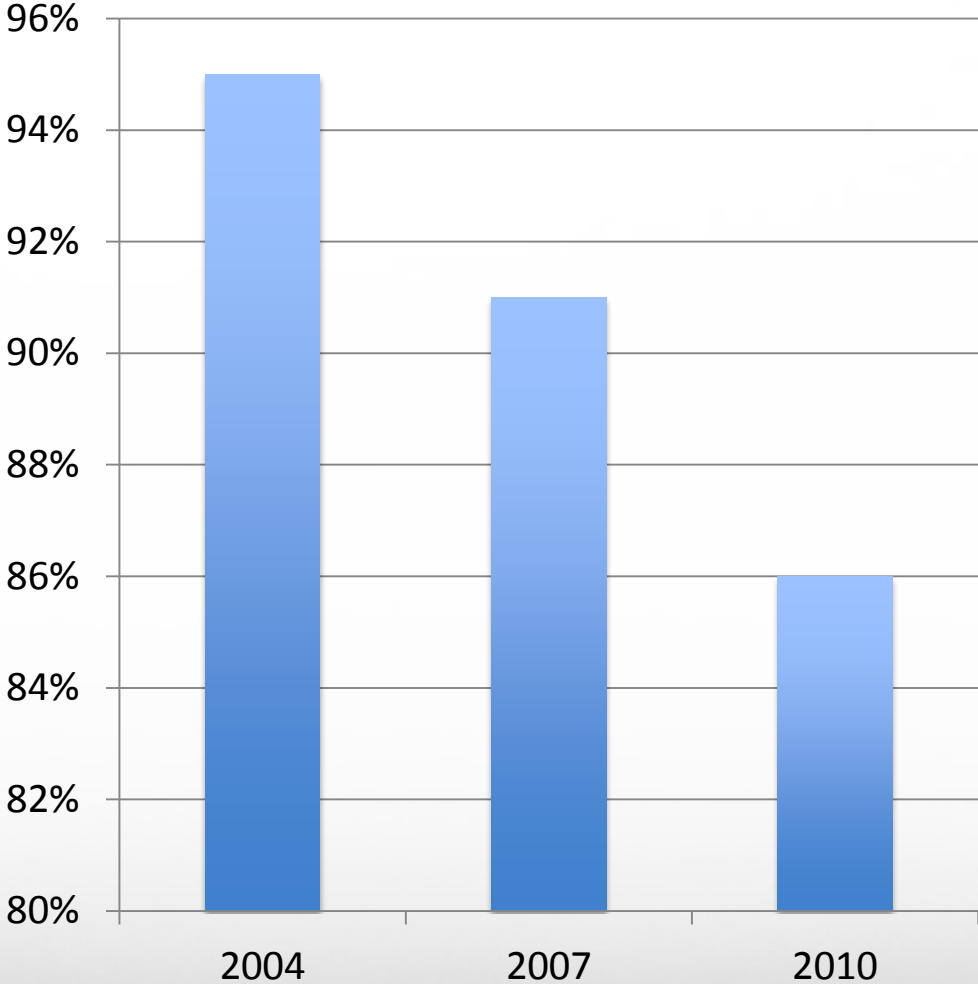
Use of Health Information Technology (Primary Care Physicians)



Information Management - Easy to Generate

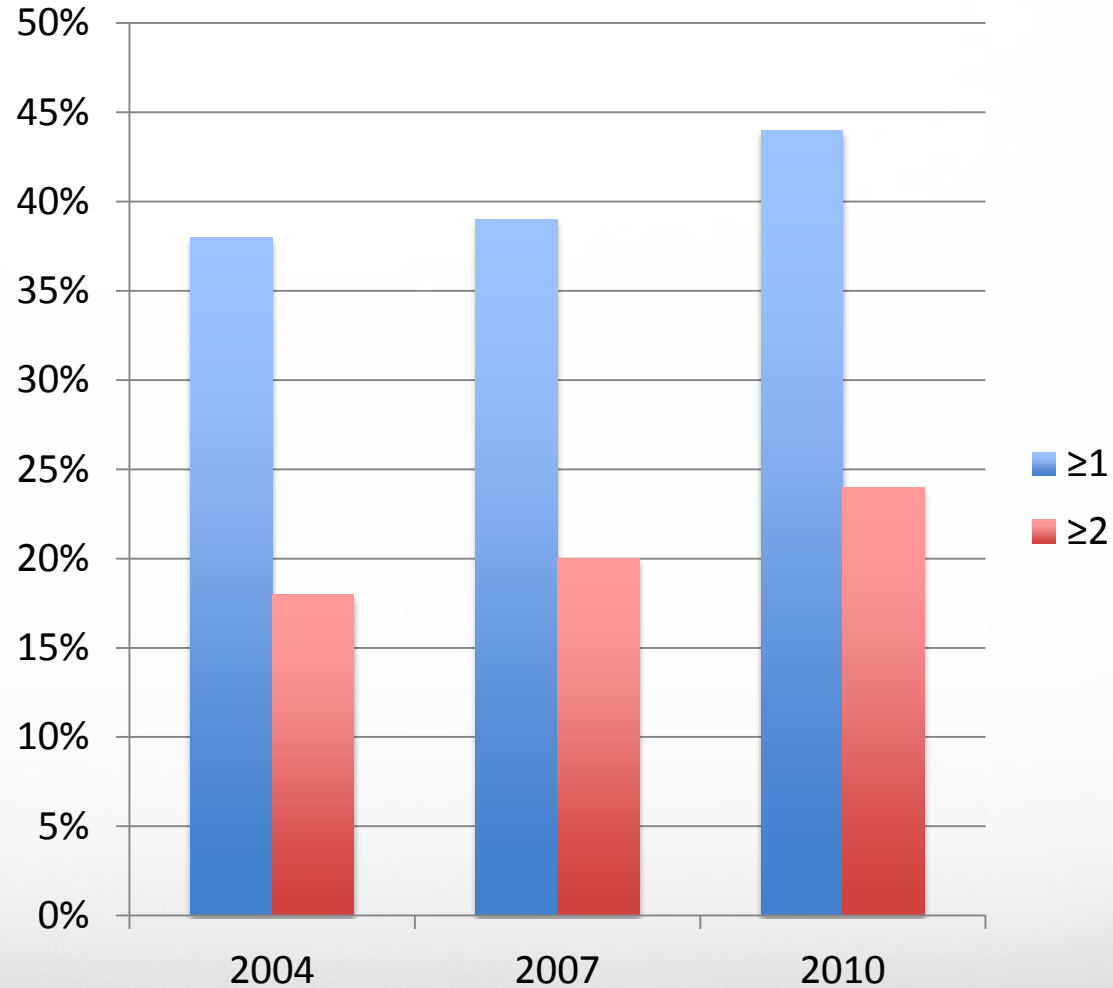


Regular Doctor or Usual Place of Care (Adults)

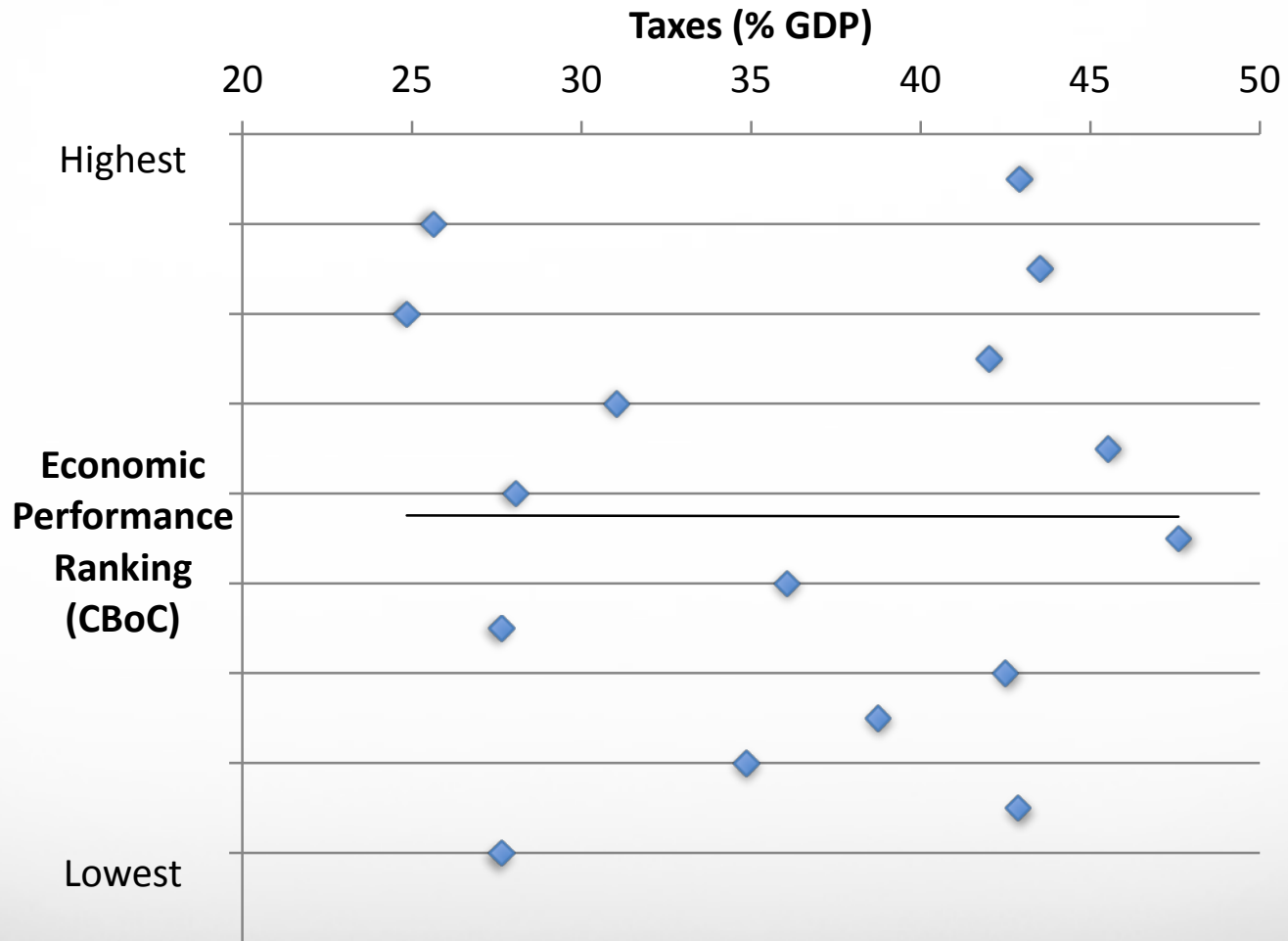


Source: Commonwealth Fund International Health Policy Surveys

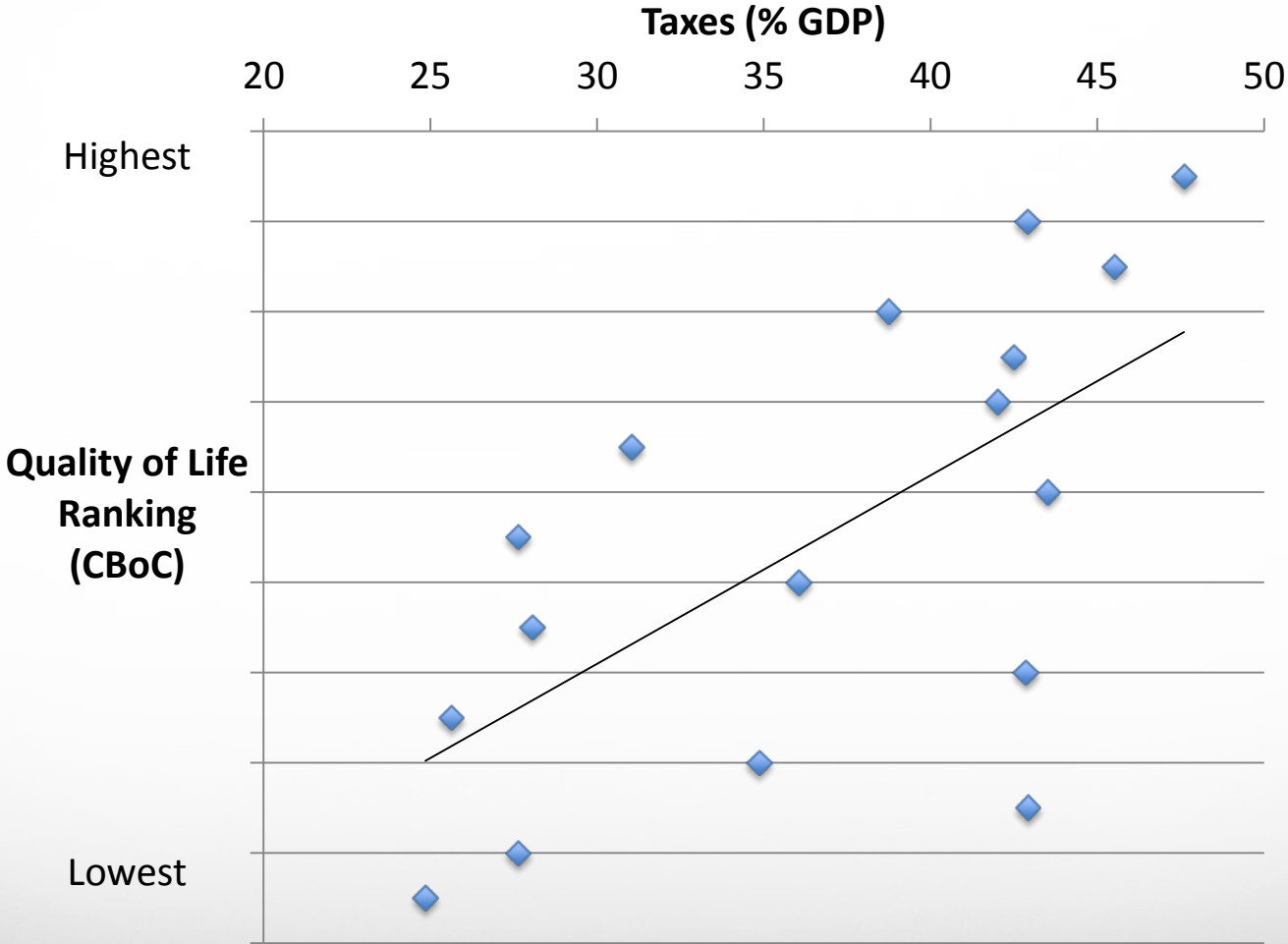
ER Use in Past 2 Years (Adults)



Economic Performance Ranking vs. Tax Revenue in 16 Wealthy OECD Countries



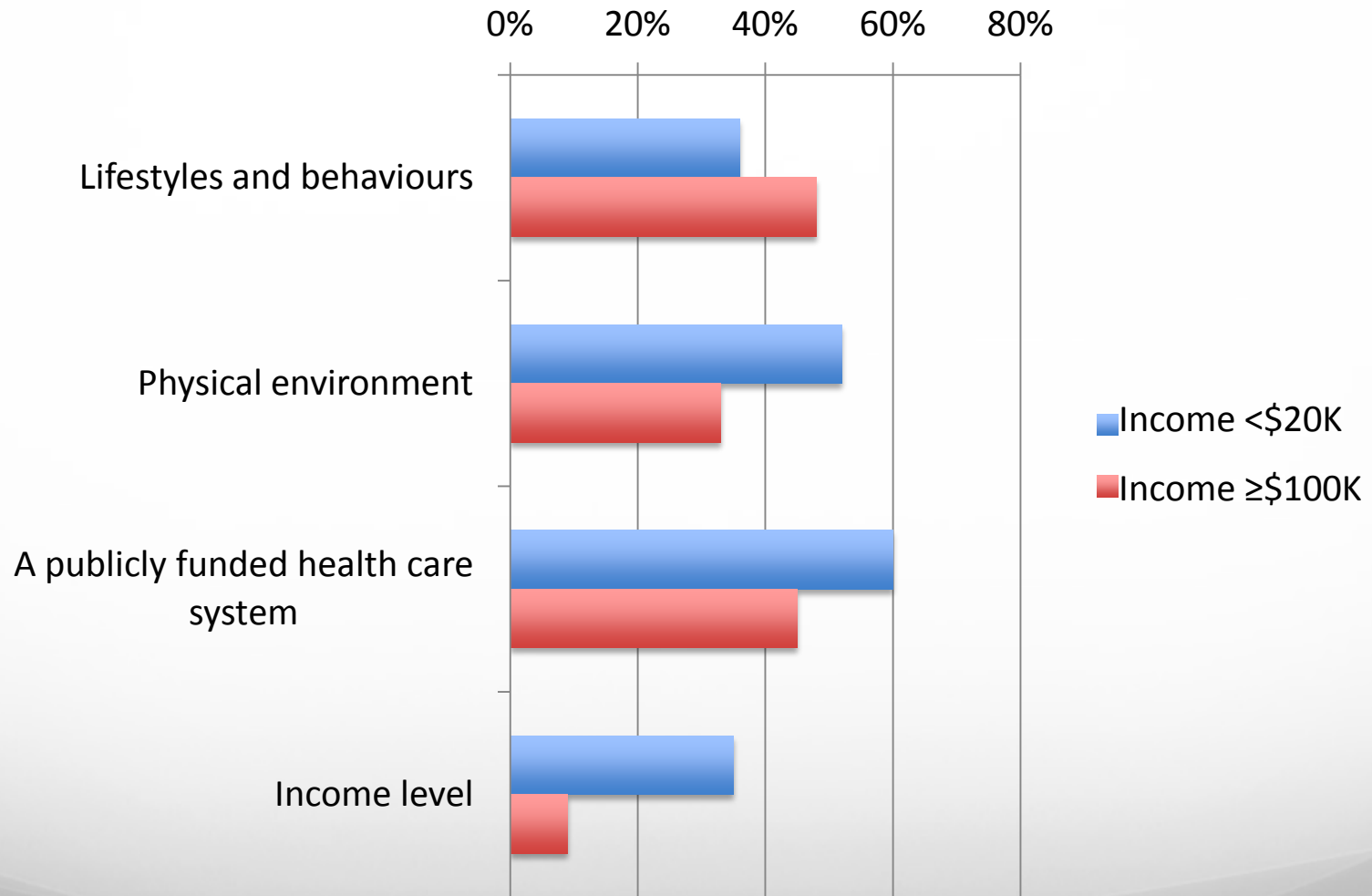
Quality of Life Ranking vs. Tax Revenue in 17 Wealthy OECD Countries



Sources: OECD, Conference Board of Canada

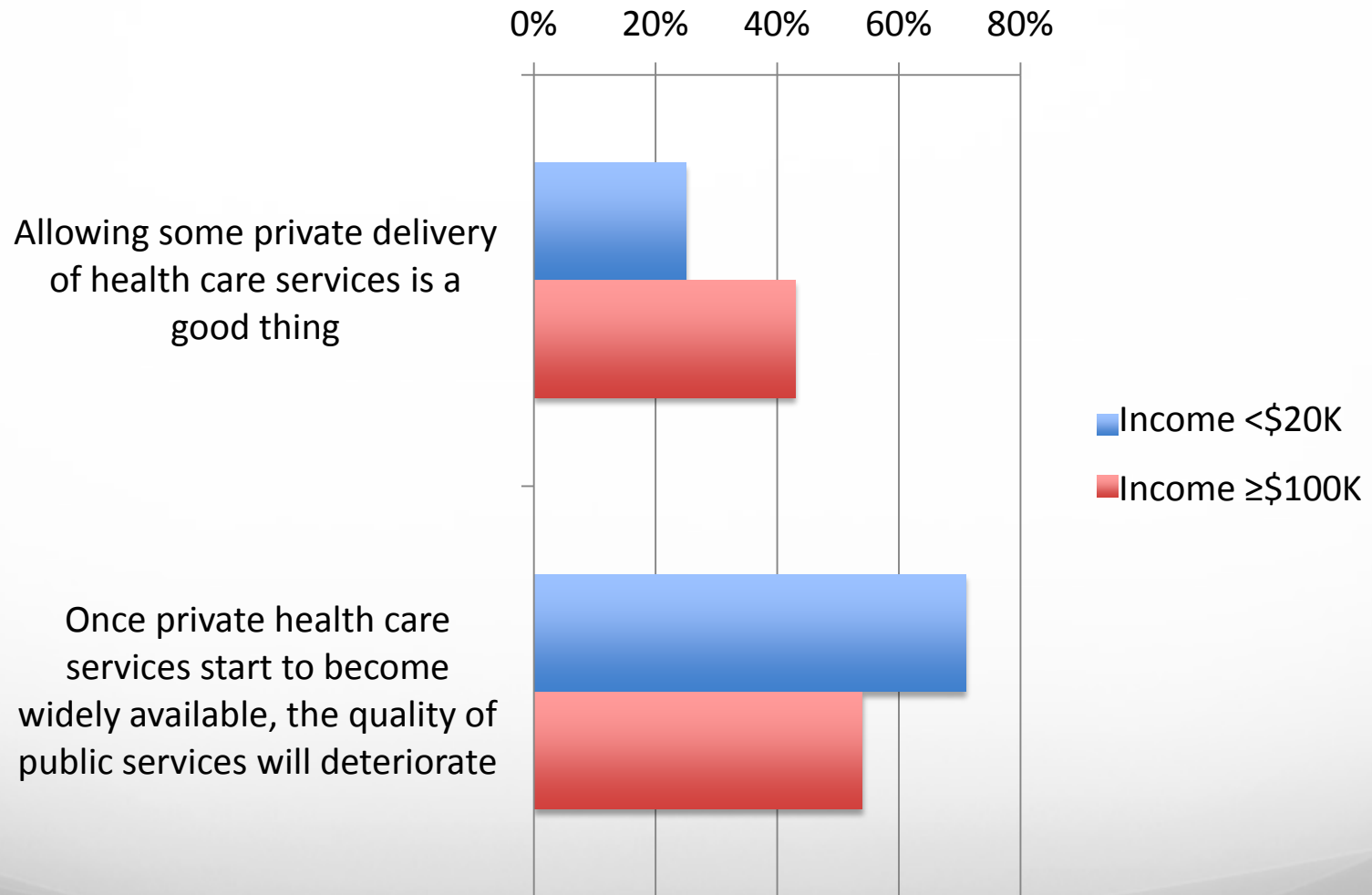
EKOS Poll 2012

Determinants of Canadians' Health (% rating as "extremely important")





EKOS Poll 2012 Private Health Care Delivery



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